




# Donor Web Portal Registration Guide



# Step1 Create Account

Access Donor Web Portal at  
<https://blooddonor.ha.org.hk/>  
Press register.



The banner features various blood-related icons and text: '70th Anniversary', '恆常捐血' (Regular Blood Donation), '捐服務 70年' (70 Years of Donor Service), 'GIVE BLOOD SAVE LIVES', 'SHARE LOVE', 'GIVE BLOOD', 'BLOOD HEROES', and blood type symbols (A, B, AB, O).

New System Register Guide (All donors have to register before using) [Click here](#)

**Log In**

Email

Password

[Forgot Password?](#)  
[New user? Register](#)

# Step2 Create Account

If you have donated in Hong Kong before, please enter your email (email address recorded in Blood Donation Registration Form). This email address will be your login name for Donor Web Portal and cannot be changed.

For new donor, please register Donor Web Portal after your first donation with the recorded email address on Blood Donation Registration Form.

### Register


Email

Password

Password must be between 8 to 12 characters, containing at least 1 digit (0-9), 1 upper case letter (A-Z), 1 lower case letter (a-z)

Confirm password

I'm not a robot

 reCAPTCHA  
[Privacy](#) - [Terms](#)

[« Back to Login](#)



# Step3 Create Account

Your password must be at least 8 characters, containing at least 1 digit, 1 upper case letter, 1 lower case letter.

For example: **B**lood**0**000

Consists of 9 characters, **0** is the digit, **B** is the upper case letter, while the rest are low case letter

(Above shows an example for the password pattern only. Please do not use it as your login password)

### Register

Email

Password


  

Password must be between 8 to 12 characters, containing at least 1 digit (0-9), 1 upper case letter (A-Z), 1 lower case letter (a-z)

Confirm password

I'm not a robot

 reCAPTCHA  
[Privacy](#) - [Terms](#)

[« Back to Login](#)



# Step4

## Email Verification

Donor Web Portal has sent you a verification email. Please access your inbox for the verification email.

If you cannot find any verification email, please wait for a while or check your spam folder.  
You may press re-send button to prompt the system in sending verification email again.


### Register


Email

Password

Password must be between 8 to 12 characters, containing at least 1 digit (0-9), 1 upper case letter (A-Z), 1 lower case letter (a-z)

Confirm password

 I'm not a robot

 reCAPTCHA

[Privacy](#) - [Terms](#)

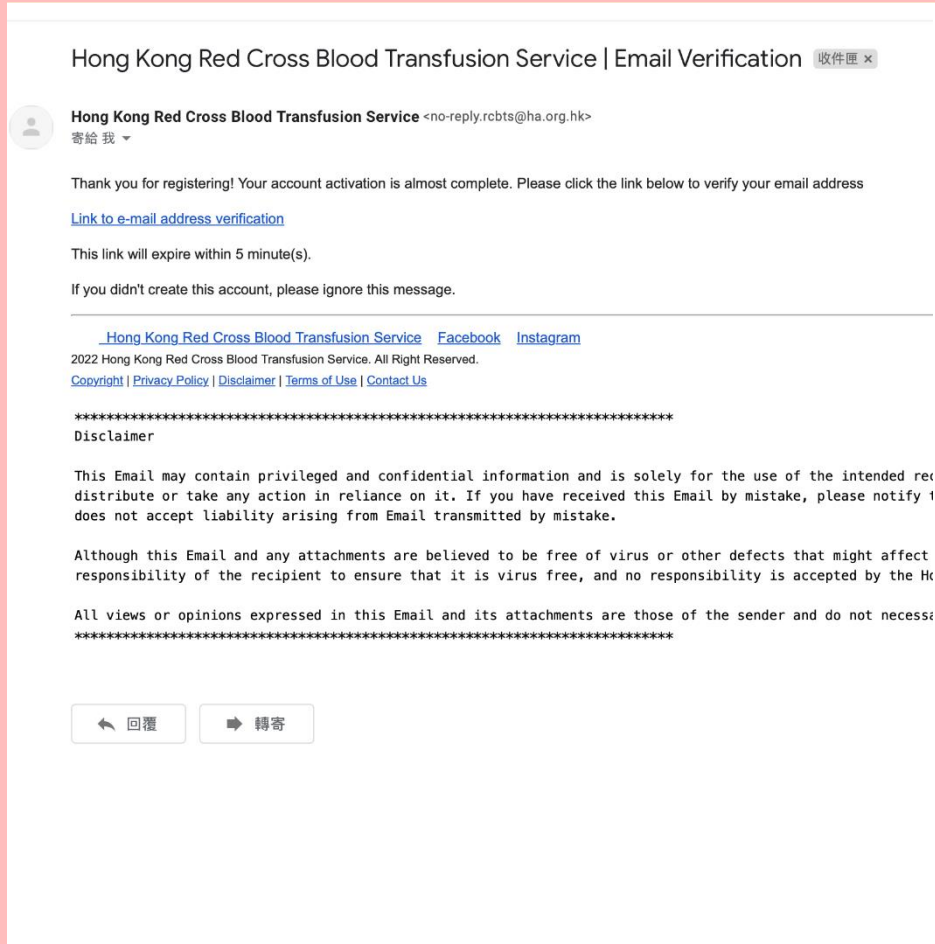
**Register**

[« Back to Login](#)



# Step5 Email Verification

Open verification email and use the enclosed link to continue your registration process.



## Step6 Fill in Data

**Donated at our blood drive  
or donation center before?**

**GET STARTED**

To link your previous record with your new  
website account.

You will be able to book and manage your  
next appointment online, and see your  
donation history, including wellness  
information.

If you have donated in Hong Kong before, please start by clicking the "Start" button.

If you have NOT donated in Hong Kong before, please register Donor Web Portal after your first donation in Hong Kong.



# Step7

## Fill in Data

Please fill in your date of birth and your registered email for verification & synchronization of your donation record.

Please verify your information

Your birth date

Please confirm your email address (Email address in Blood Donation Form). This will be used for log in.

I Agree and Accept the [Terms and Conditions](#).

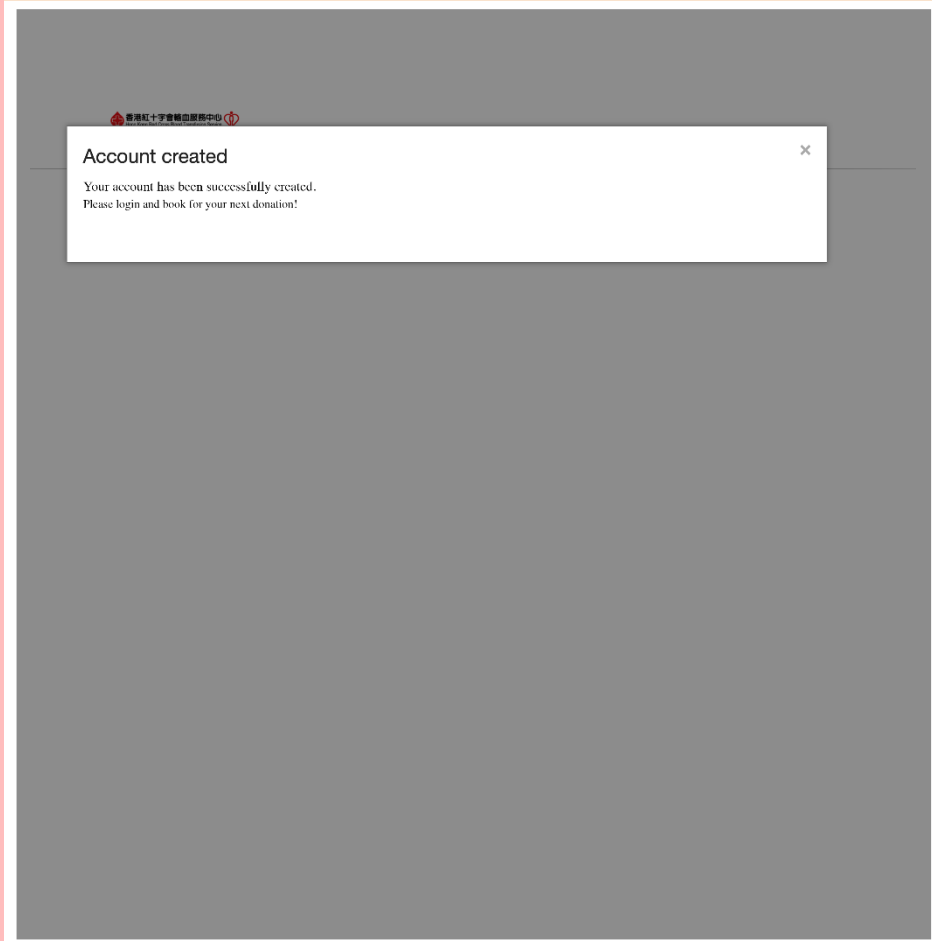
Create Account





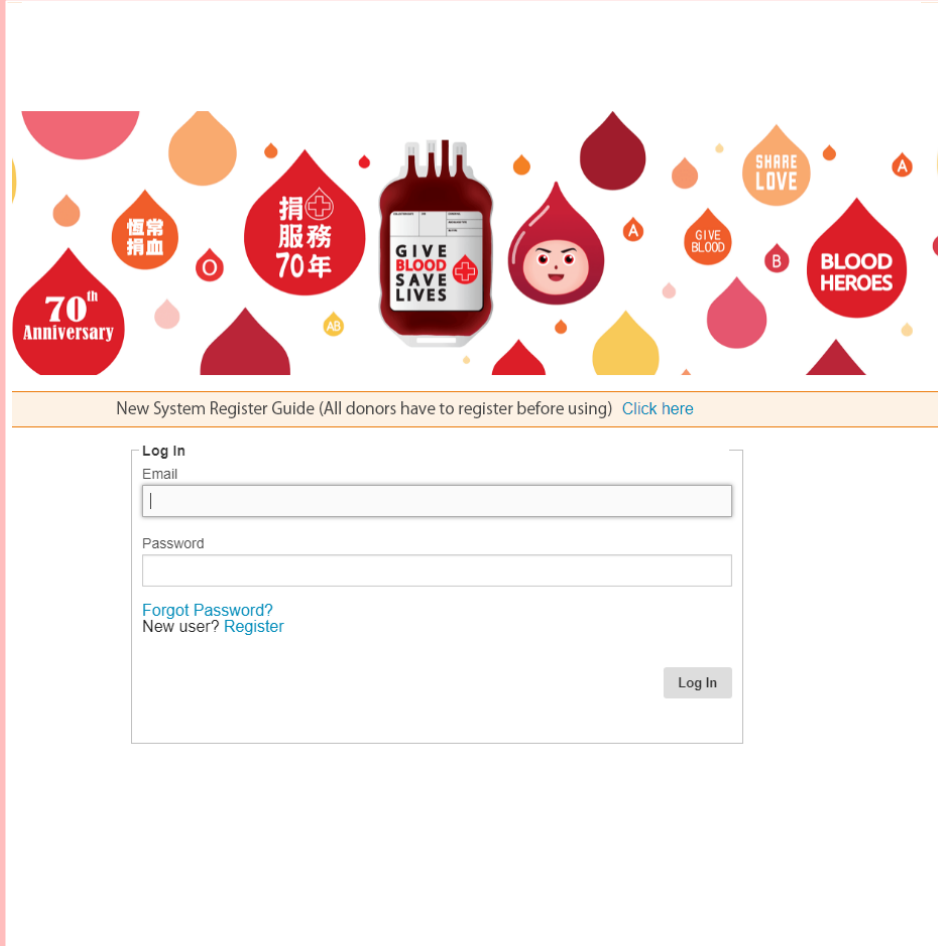
## Step8 Fill in Data

Registration of Donor Web Portal is completed.  
You may try to login with your account.



# Step9 Login

Please re-visit Donor Web Portal  
<https://blooddonor.ha.org.hk/> and login.  
Please enter your email address and the password.

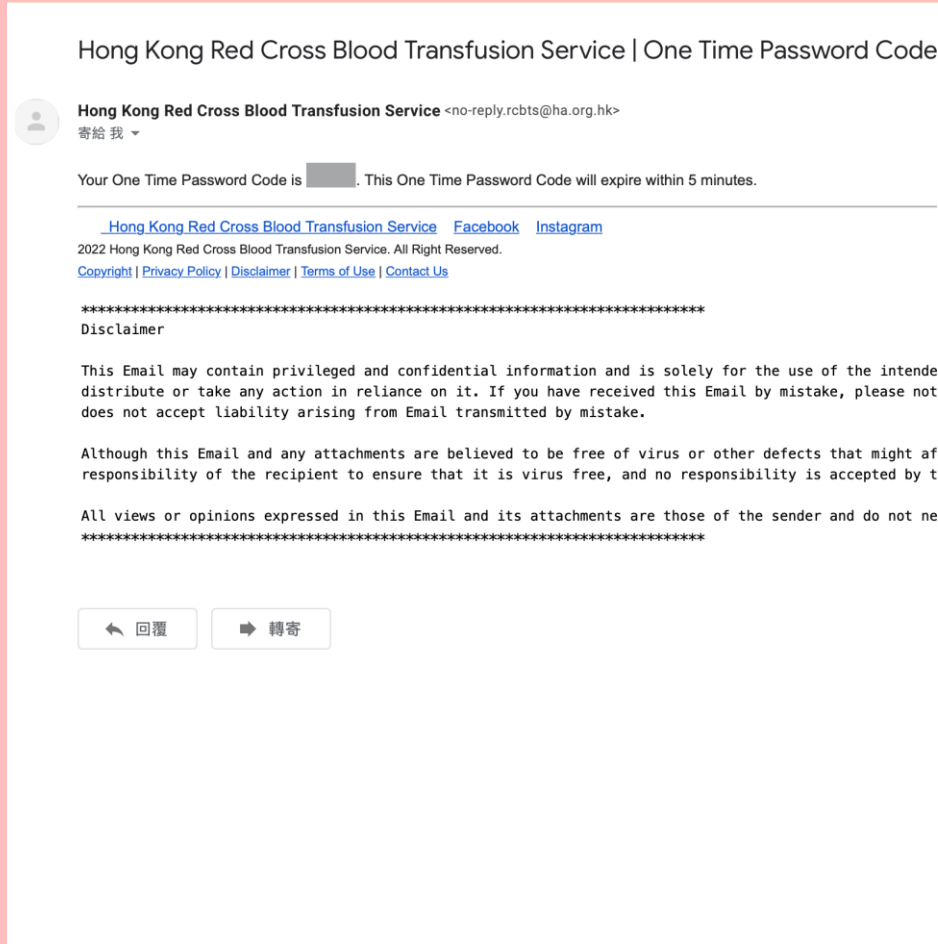


The image shows the login page of the Donor Web Portal. At the top, there is a decorative banner with various blood-related icons and text, including "70<sup>th</sup> Anniversary", "恆常捐血", "捐服務70年", "GIVE BLOOD SAVE LIVES", "SHARE LOVE", "GIVE BLOOD", "BLOOD HEROES", and blood types "A", "B", and "AB". Below the banner, there is a link: "New System Register Guide (All donors have to register before using) [Click here](#)". The main login area is titled "Log In" and contains two input fields: "Email" and "Password". Below the password field, there are two links: "Forgot Password?" and "New user? Register". A "Log In" button is located at the bottom right of the login form.



# Step10 Login

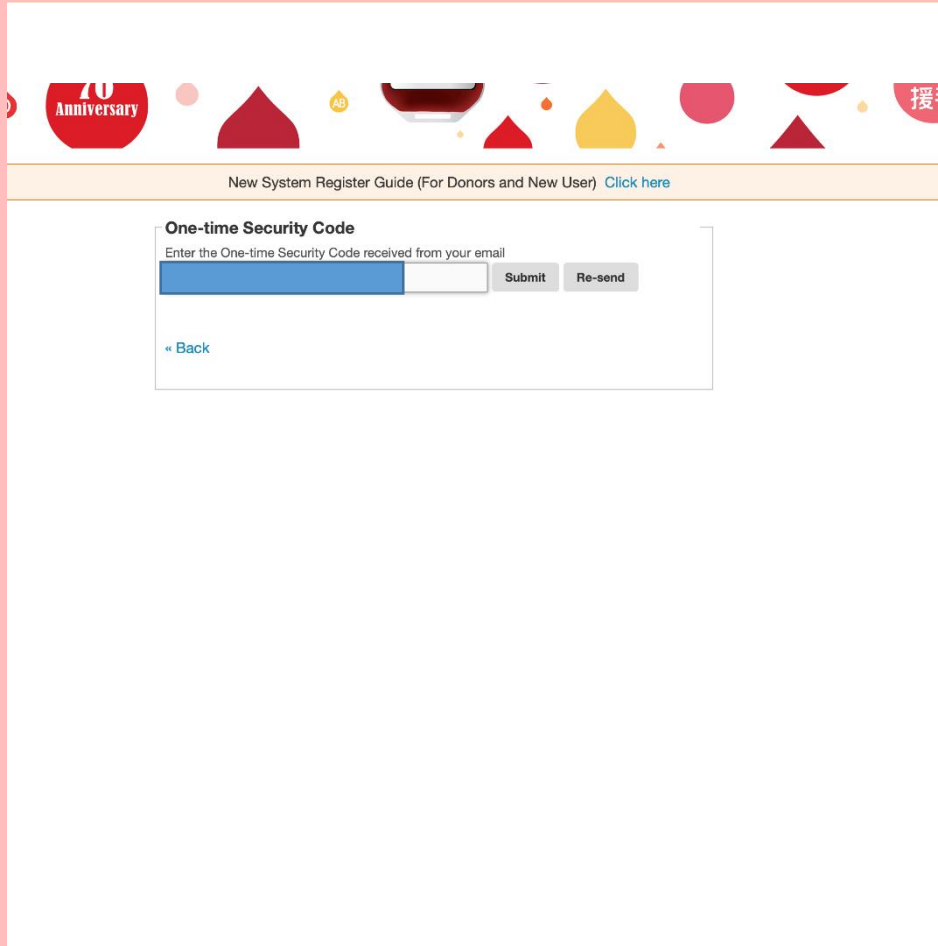
Please access your email inbox, you may find a One-time-password for login.



# Step11 Login

Enter the One-Time-Password and submit.

You may prompt the system to re-send One-Time-Password if you are not receiving the email.

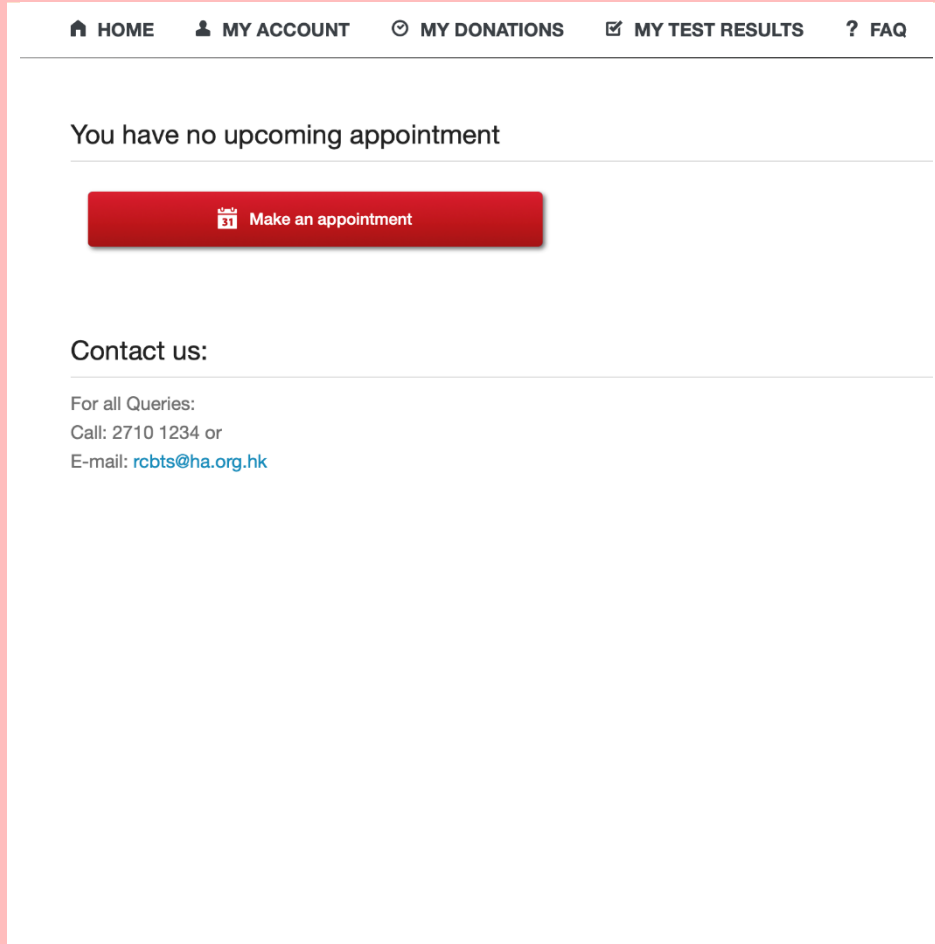


The screenshot shows a web page with a decorative header featuring a '70 Anniversary' logo and various blood-related icons. Below the header is a navigation bar with the text 'New System Register Guide (For Donors and New User) [Click here](#)'. The main content area is titled 'One-time Security Code' and contains the instruction 'Enter the One-time Security Code received from your email'. There is a text input field with a blue highlight, followed by 'Submit' and 'Re-send' buttons. A '« Back' link is located at the bottom left of the form area.




# Step12

## Schedule Appointment



HOME MY ACCOUNT MY DONATIONS MY TEST RESULTS FAQ

You have no upcoming appointment

 Make an appointment

Contact us:

For all Queries:  
Call: 2710 1234 or  
E-mail: [rcbts@ha.org.hk](mailto:rcbts@ha.org.hk)

You have successfully log in to the new Donor Web Portal.  
You may start booking for your next appointment!

New system offers more blood donation related information for donors. You may check your donation information, such as blood type, haemoglobin level, blood pressure etc. in the new system.

Please continue support saving life, be a regular donor.

