

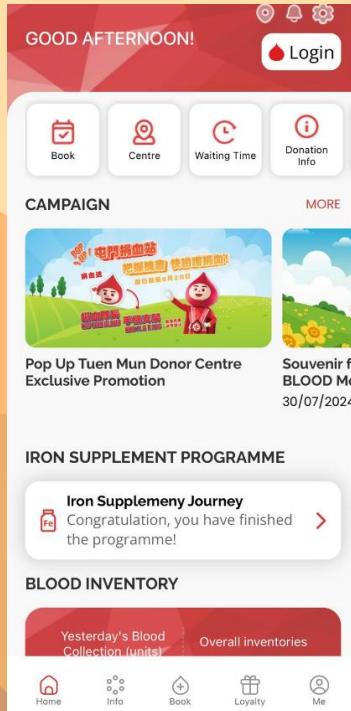


HK Blood
Registration Tutorial

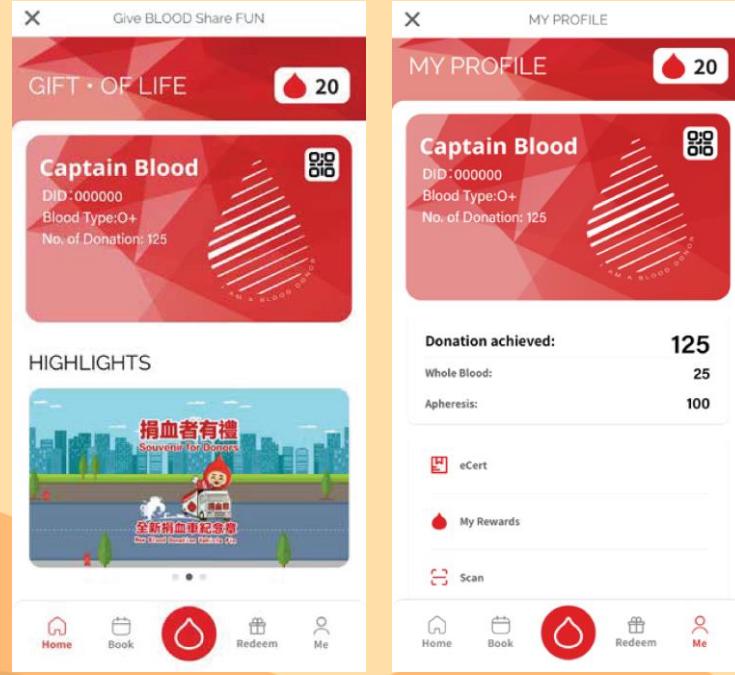
1. [HK Blood NEW UI](#)
2. [HK Blood NEW Login Methods](#)
3. [HK Blood Registration](#)
4. [HK Blood FAQ](#)
5. [HK Blood Problem Report](#)

NEW UI

NEW UI



NEW "GIFT OF LIFE" blood donation loyalty programme



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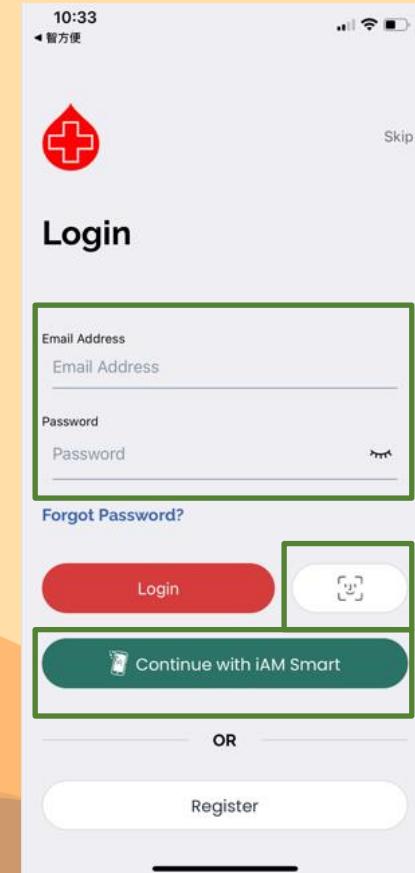
NEW Login Methods

3 login methods

Login with email and password

Login with biometrics

Login with iAM Smare



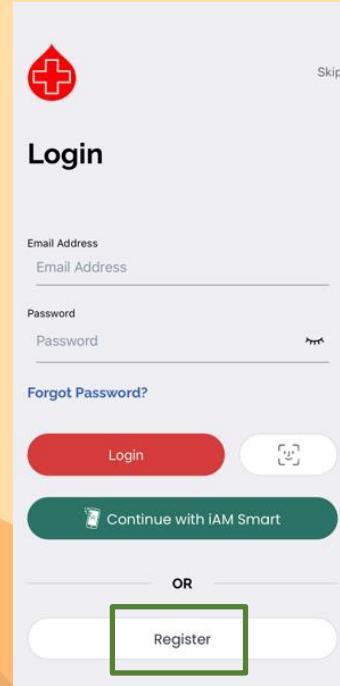
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Registration

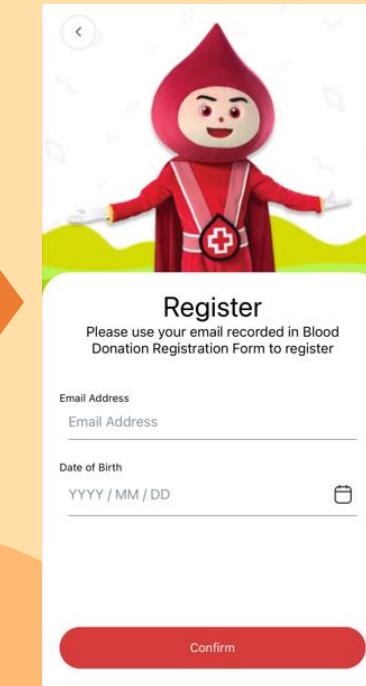
Click Login / Register



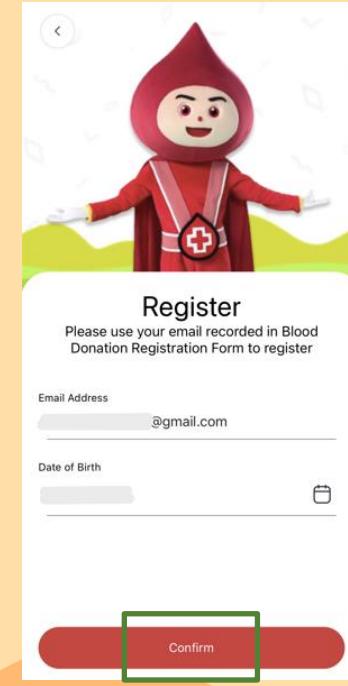
Click Register



Input your
email address & date of birth



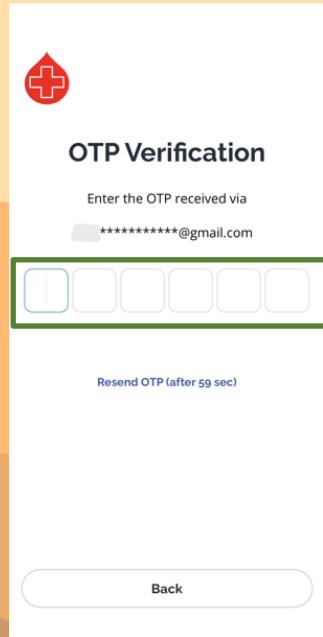
And click Confirm



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Registration

Input One-Time-Password



OTP Verification

Enter the OTP received via
*****@gmail.com

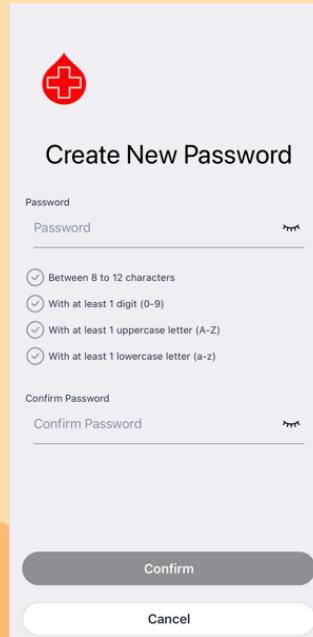
55555555

Resend OTP (after 59 sec)

Back

This screen shows a 6-digit OTP input field with the first digit highlighted in blue. A green rectangular box highlights the input field. A large orange arrow points to the right, indicating the flow to the next step.

Create your Password



Create New Password

Password

Confirm Password

Confirm

Cancel

Between 8 to 12 characters
With at least 1 digit (0-9)
With at least 1 uppercase letter (A-Z)
With at least 1 lowercase letter (a-z)

This screen shows password creation fields. A green rectangular box highlights the 'Password' input field. A large orange arrow points to the right, indicating the flow to the next step.

Click Confirm



Create New Password

Password

Confirm Password

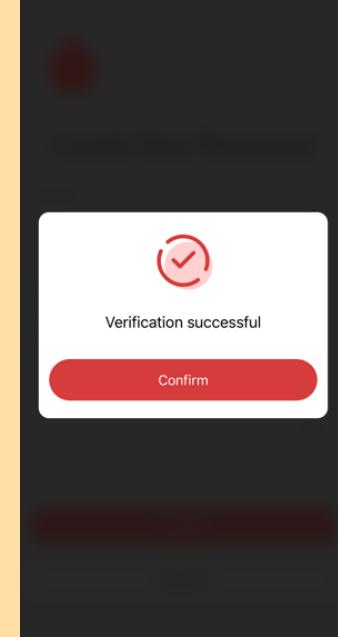
Confirm

Cancel

Between 8 to 12 characters
With at least 1 digit (0-9)
With at least 1 uppercase letter (A-Z)
With at least 1 lowercase letter (a-z)

This screen shows password creation fields. A green rectangular box highlights the 'Confirm' button. A large orange arrow points to the right, indicating the flow to the next step.

Registration Successful



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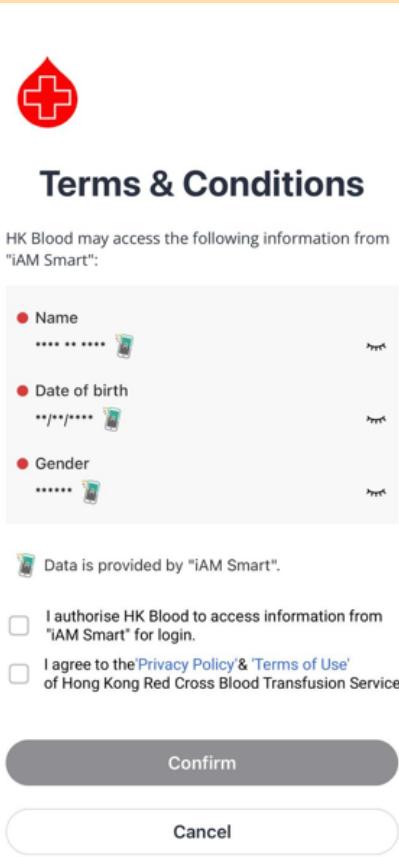
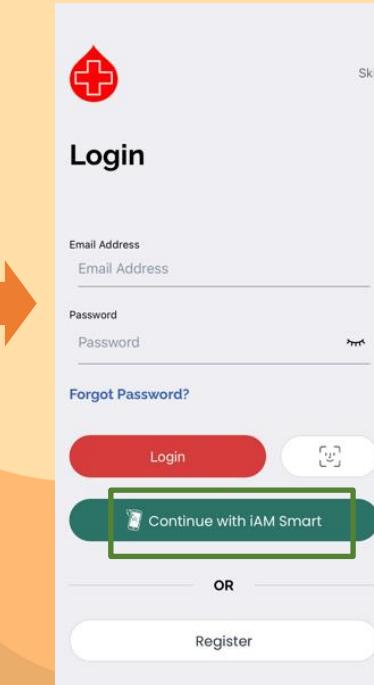
Registration

Apart from register with email address, you may also try iAM Smart

Click Login / Register



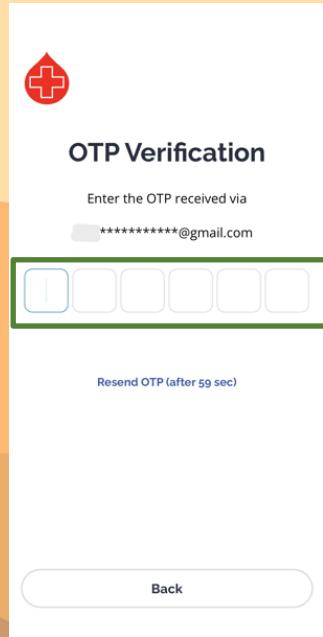
Click Continue with iAM Smart



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Registration

Input One-Time-Password



OTP Verification

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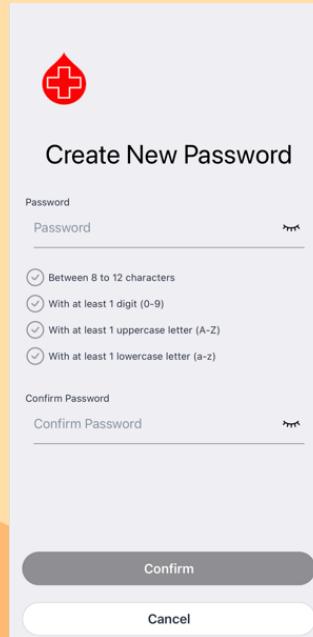
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Click Confirm



Create New Password

Password

Confirm Password

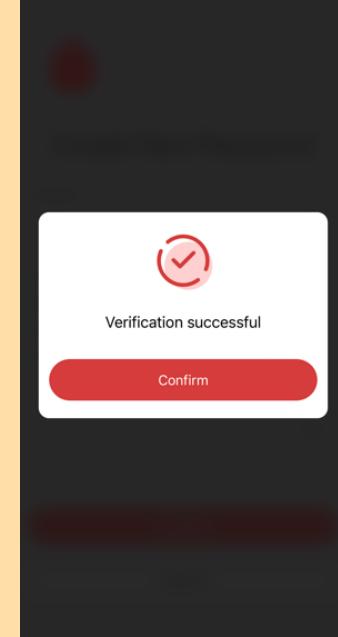
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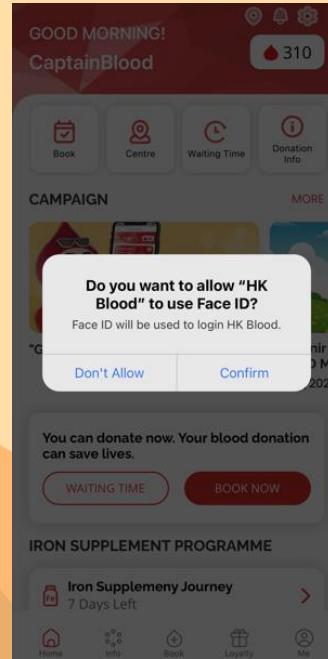
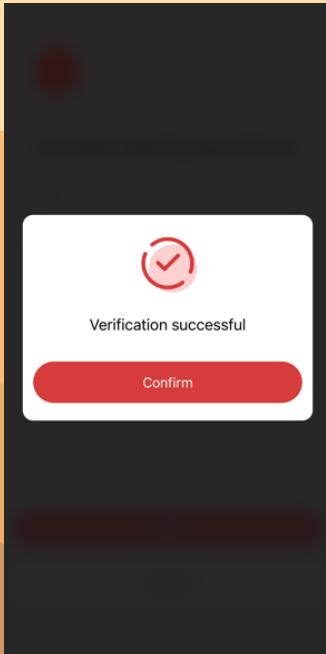
Registration Successful



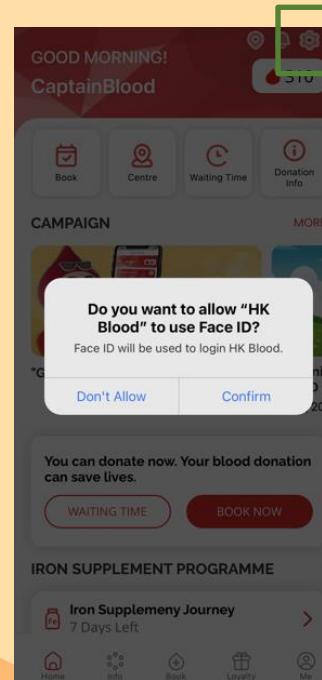
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Registration

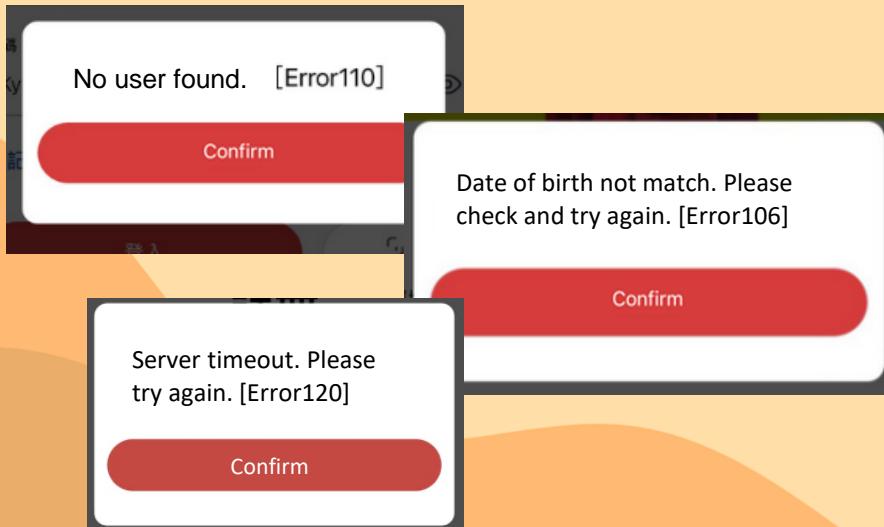
A prompt message would be shown to ask whether you wish to enable biometric login after account registration



This function can be enable or disable here at the setting page



Why I cannot register / login with HK Blood?



- First Time Donor
- Email record not match
- Update of email
- No email record during blood donation
- Sharing of email account
- Mis-match of information

Problem Report

If you have any enquiry on HK Blood,
Please WhatsApp to 6279 7173;
Or call 2710 1281 during office hour.

