

**Blood Donation
Loyalty Programme**
"GIFT OF LIFE"
is now ONLINE!



HK BLOOD APP
New UI

User Guide

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**How do you check
the points expiry date?**

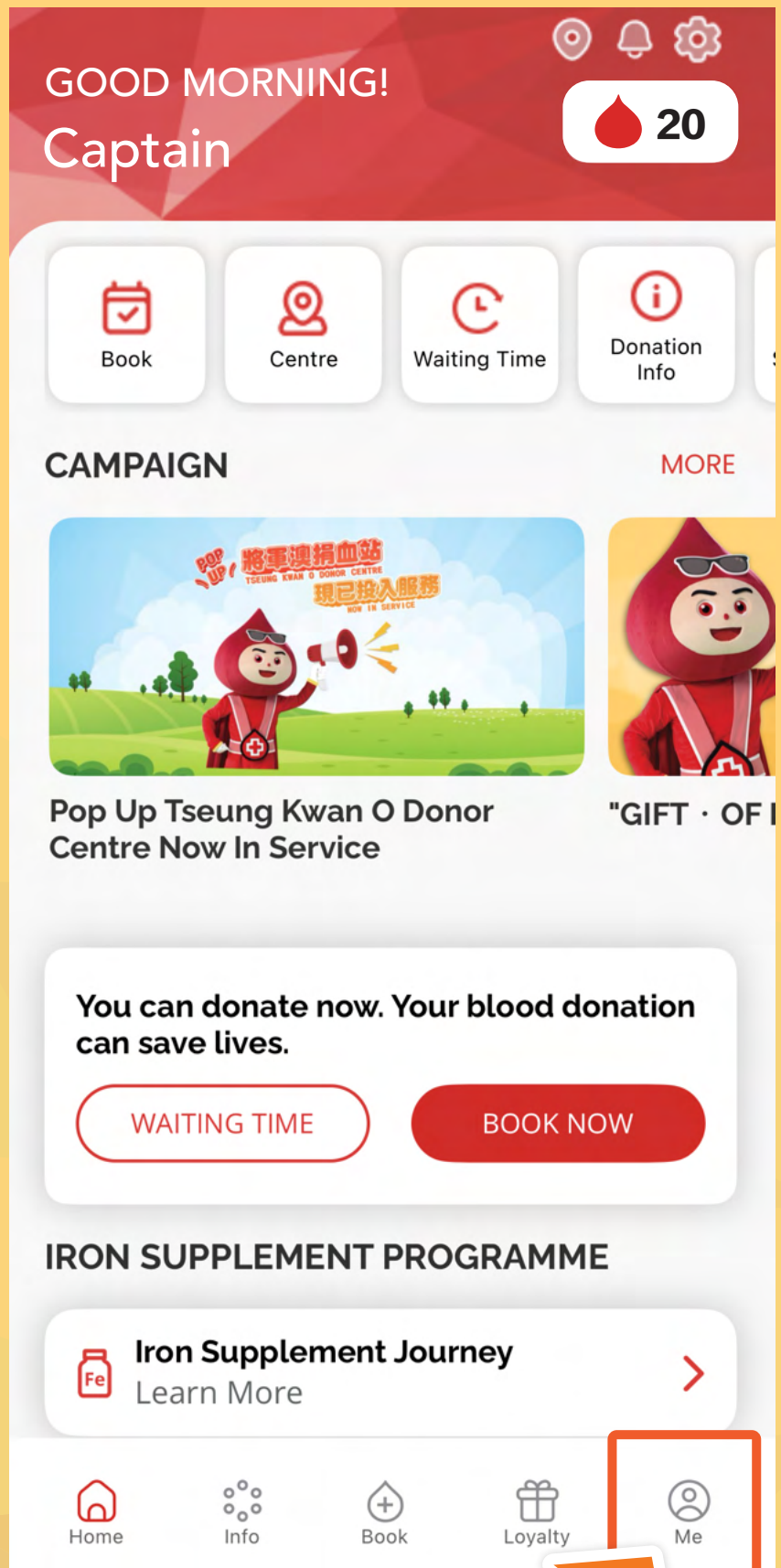
Check Points Expiry Date

Method 1

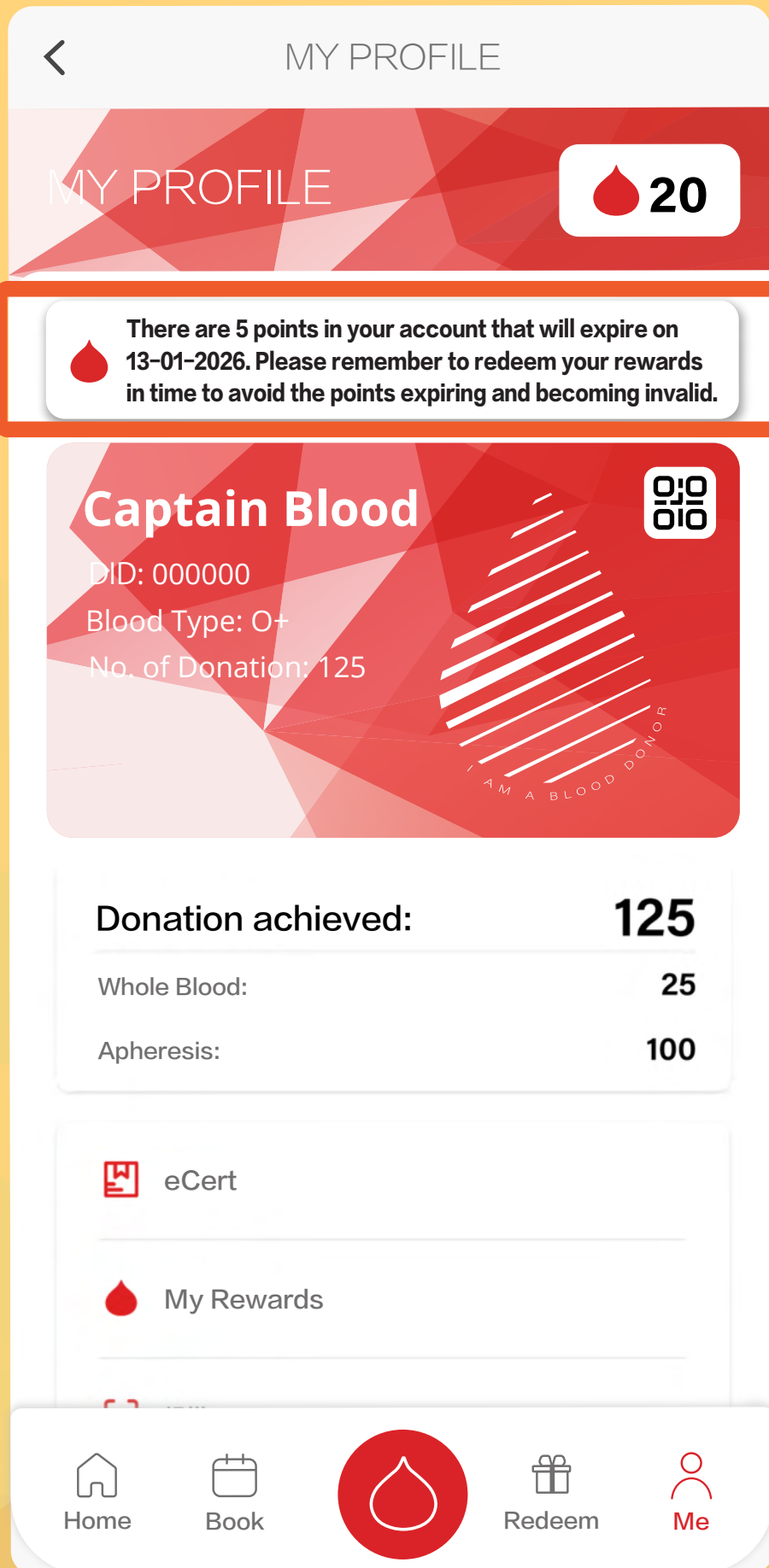
Step

1

Select
"Me" Button



Check Points Expiry Date



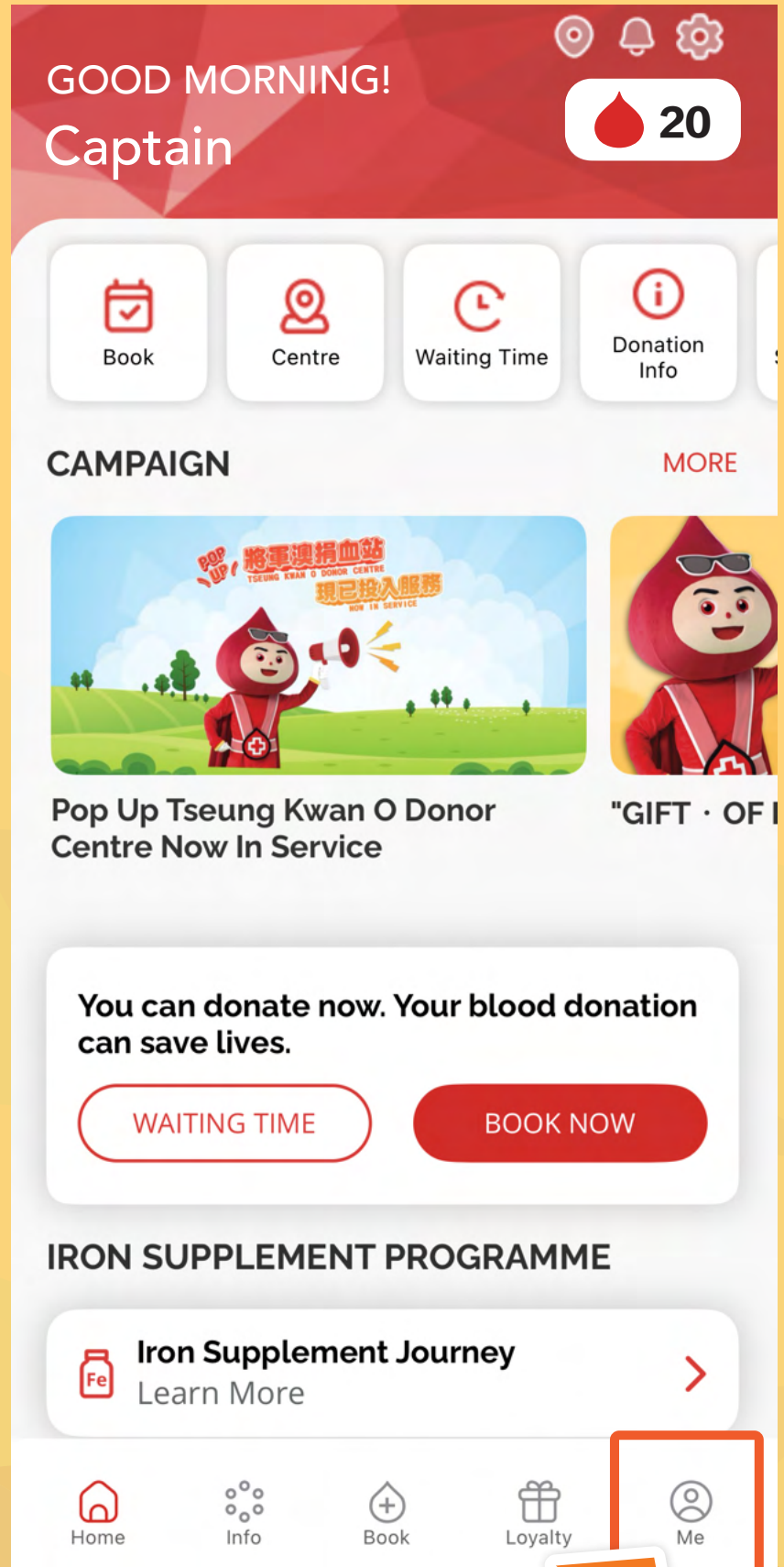
Check Points Expiry Date

Method 2

Step

1

Select
"Me" Button



Check Points Expiry Date

Step

2

Select

"Blood drop" Button



Check Points Expiry Date

Step **3**

Check
"Points"

 HISTORY

Rewards **Points**

Redeem Reward
Date : 13/01/2026
 - 15

Earn Points
Date : 13/1/2025
Expiry Date : 13/1/2026
 + 5

Earn Points
Date : 01/12/2024
Expiry Date : 01/12/2025
 + 5

Earn Points
Date : 17/11/2024
Expiry Date : 17/11/2025
 + 5

Earn Points
Date : 03/11/2024
Expiry Date : 03/11/2025
 + 5



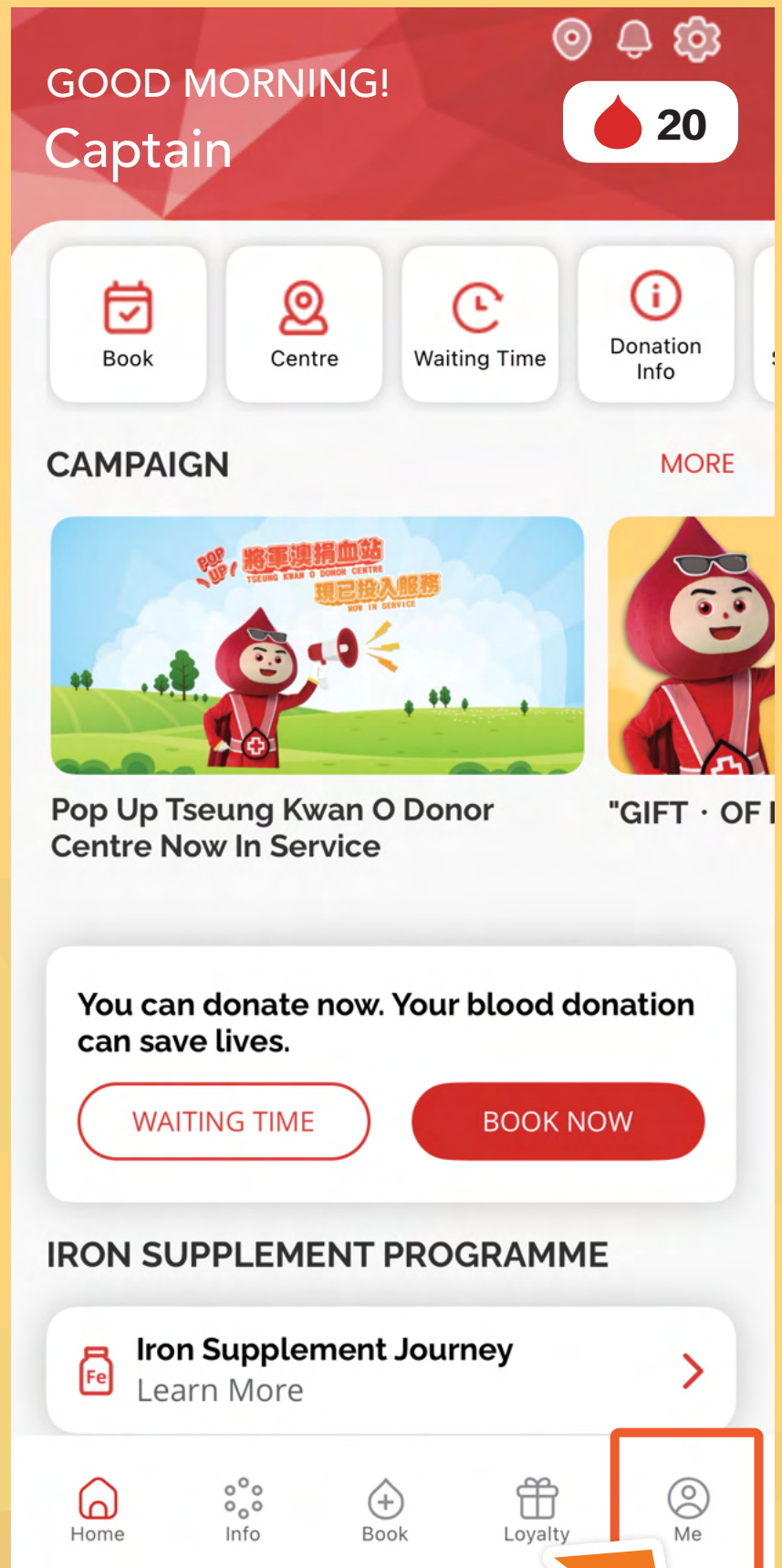


**How do you check
the redemption period
of certain souvenir?**

Check Souvenir Redemption Period

Step **1**

Select
"Me" Button



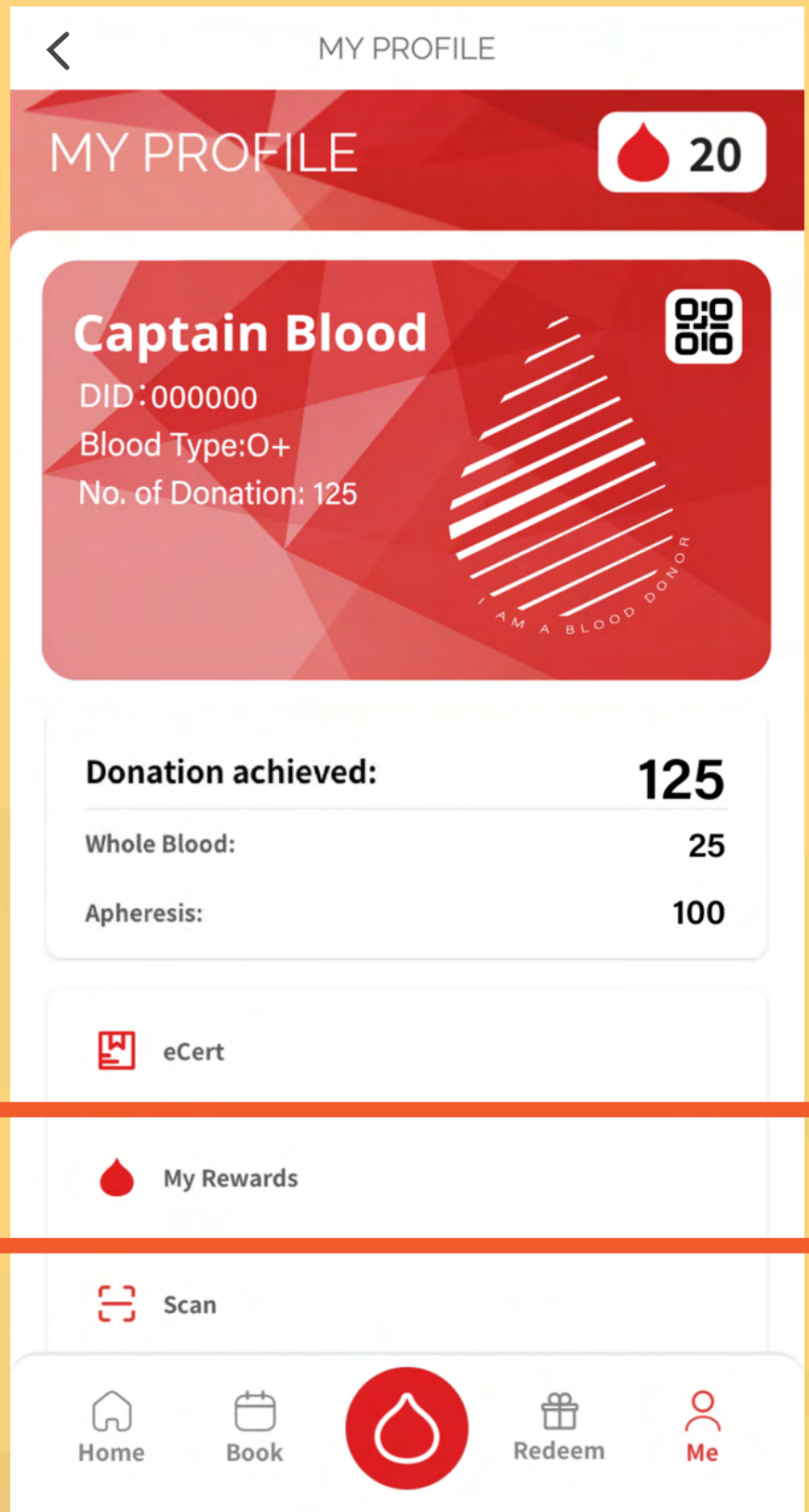
Check Souvenir Redemption Period

Step

2

Select

"My Rewards"



Check Souvenir Redemption Period

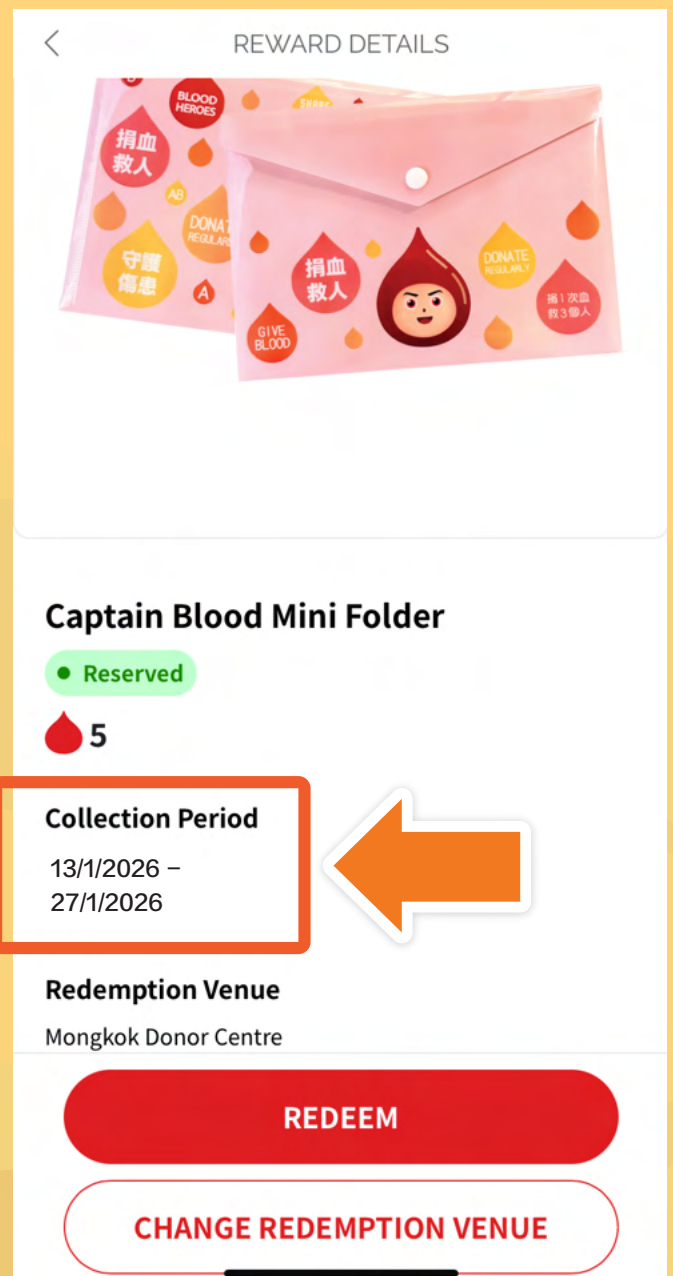
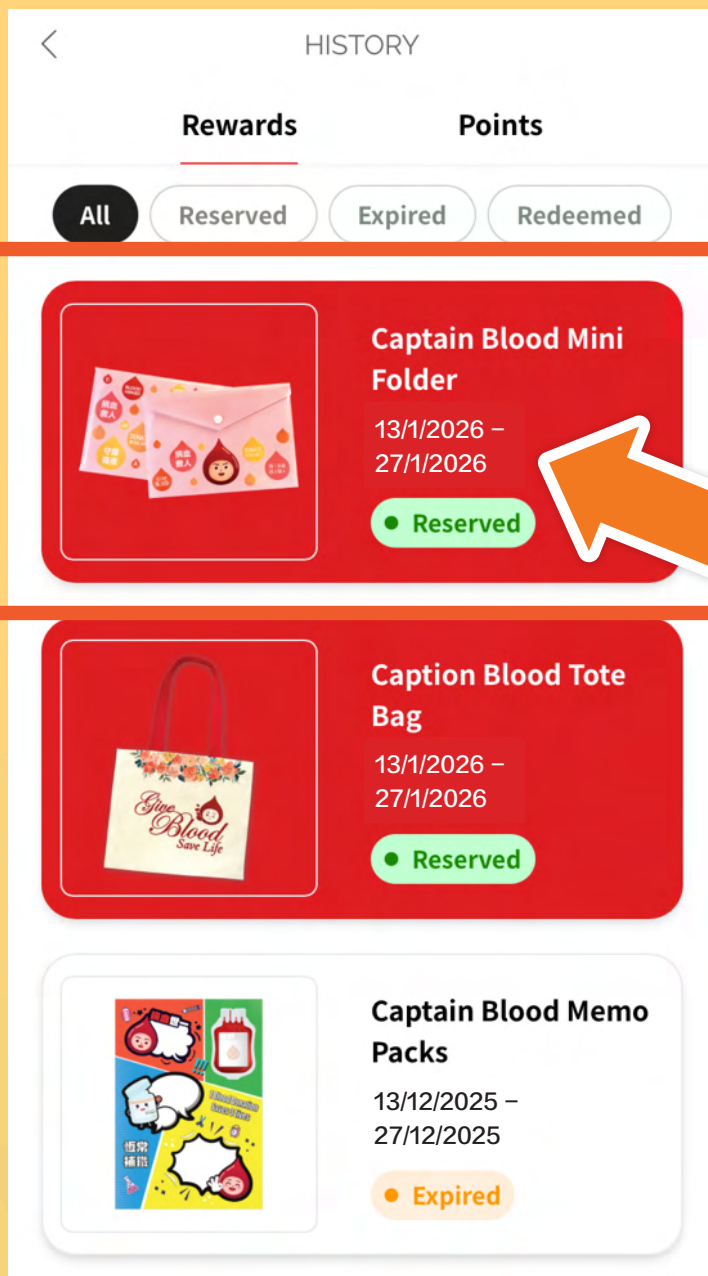
Step

3

**Check
redemption date
on information
card**

OR

**Select the souvenir
you would like to
redeem and check
“collection period”**



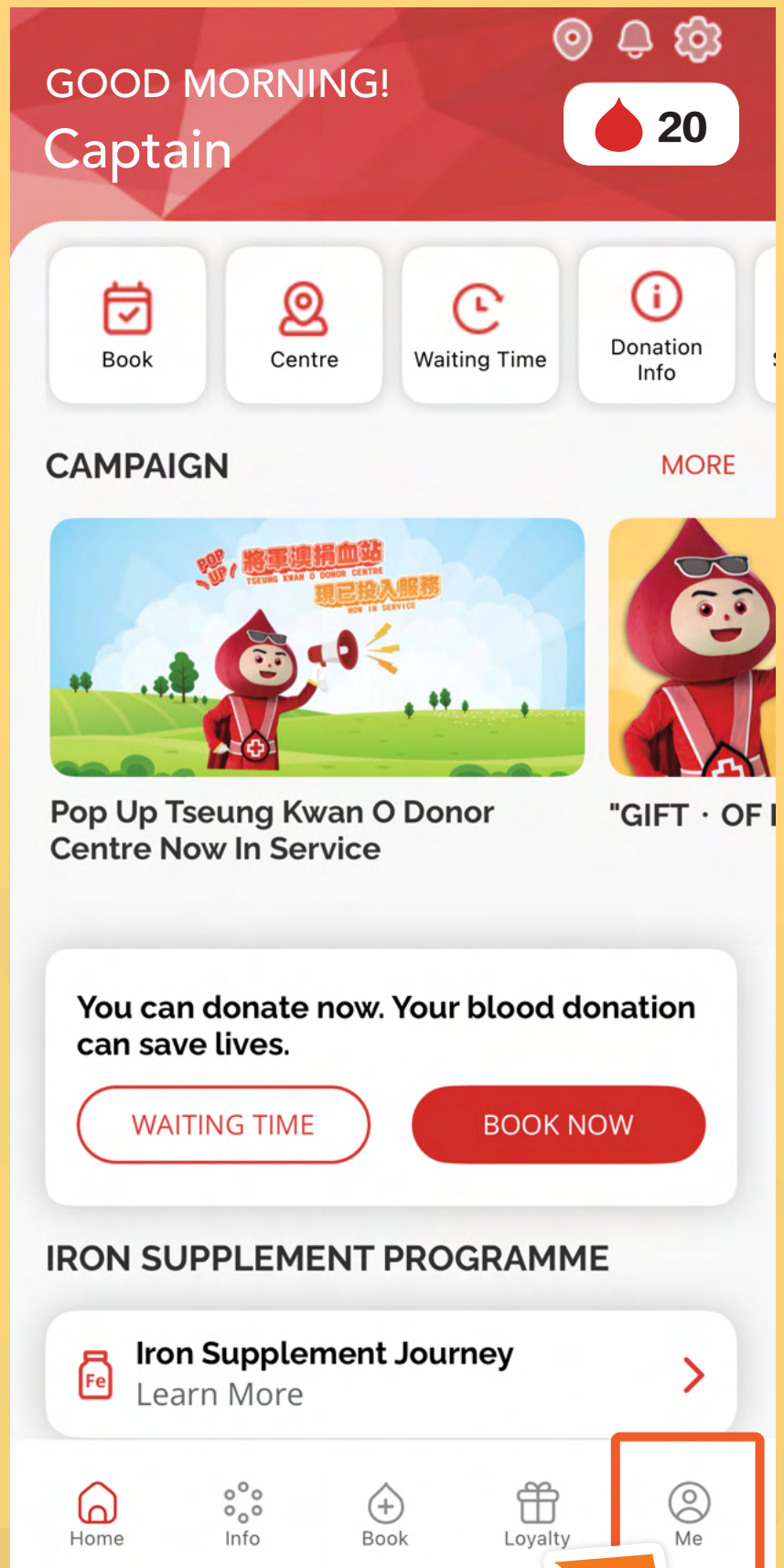


**How do you check
your points or rewards?**

Check Points and Rewards

Step **1**

Select
"Me" Button



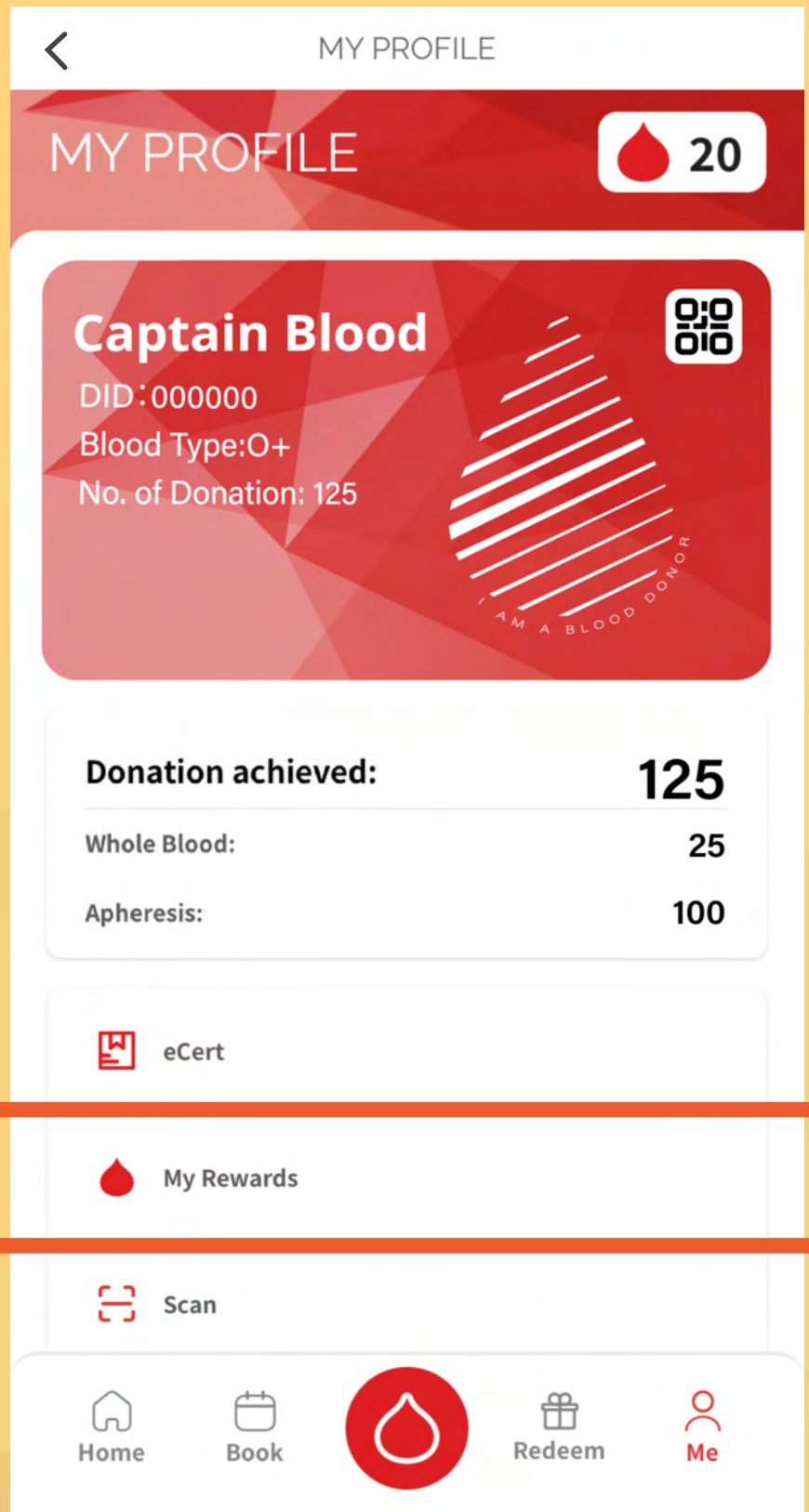
Check Points and Rewards

Step

2

Select

"My Rewards"



Check Points and Rewards

Step

3

Check "Rewards" & "Points"



< HISTORY

Rewards Points

All Reserved Expired Redeemed



Captain Blood Mini Folder
13/1/2026 – 27/1/2026
● Reserved



Caption Blood Tote Bag
13/1/2026 – 27/1/2026
● Reserved



Captain Blood Memo Packs
13/12/2025 – 27/12/2025
● Expired



< HISTORY

Rewards **Points**

Redeem Reward
Date : 13/01/2026
🩸 - 15

Earn Points
Date : 13/1/2025
Expiry Date : 13/1/2026
🩸 + 5

Earn Points
Date : 01/12/2024
Expiry Date : 01/12/2025
🩸 + 5

Earn Points
Date : 17/11/2024
Expiry Date : 17/11/2025
🩸 + 5

Earn Points
Date : 03/11/2024
Expiry Date : 03/11/2025
🩸 + 5

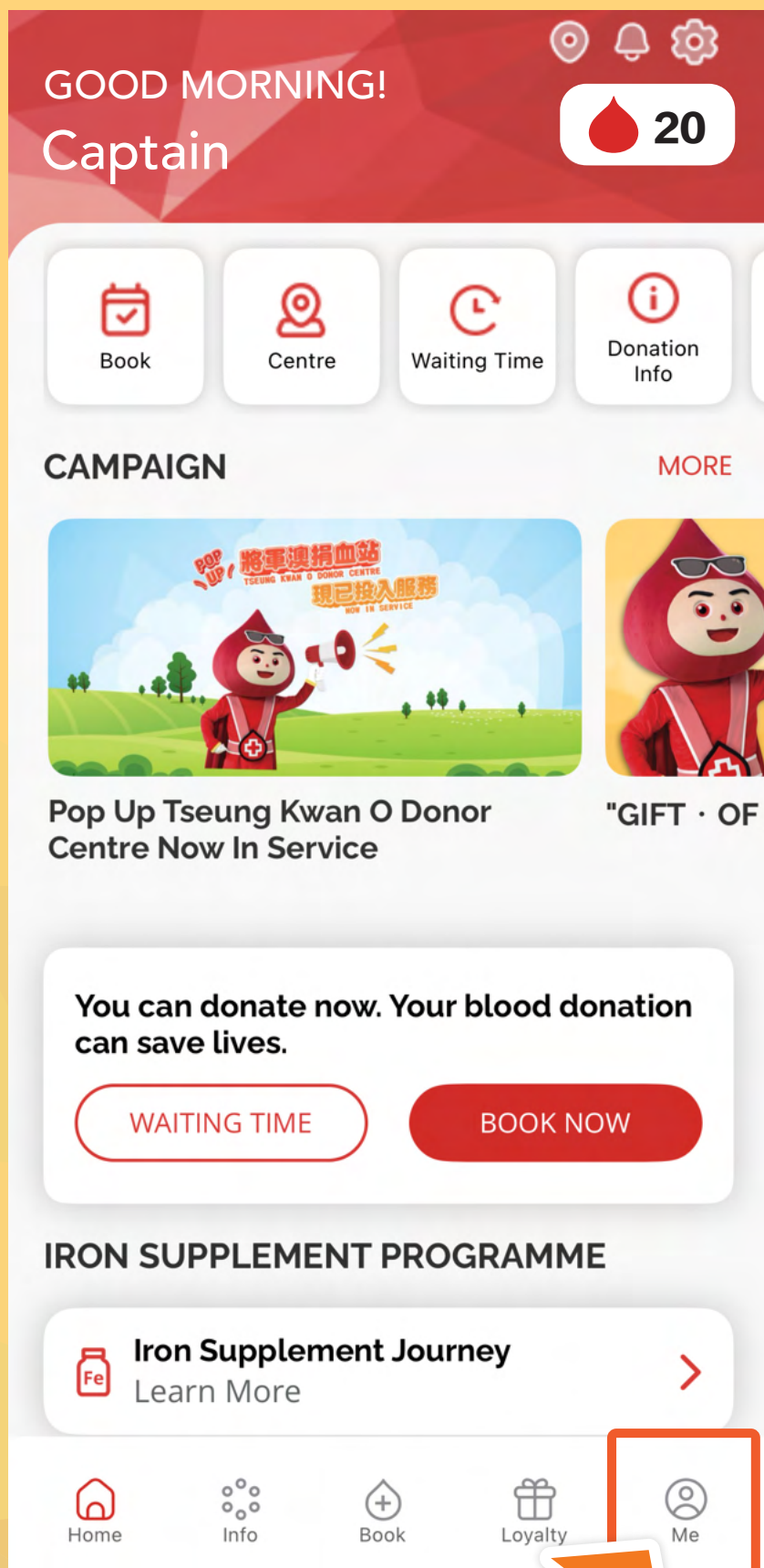


**How to view
your e-Cert ?**

View e-Cert

Step **1**

Select
"Me" Button

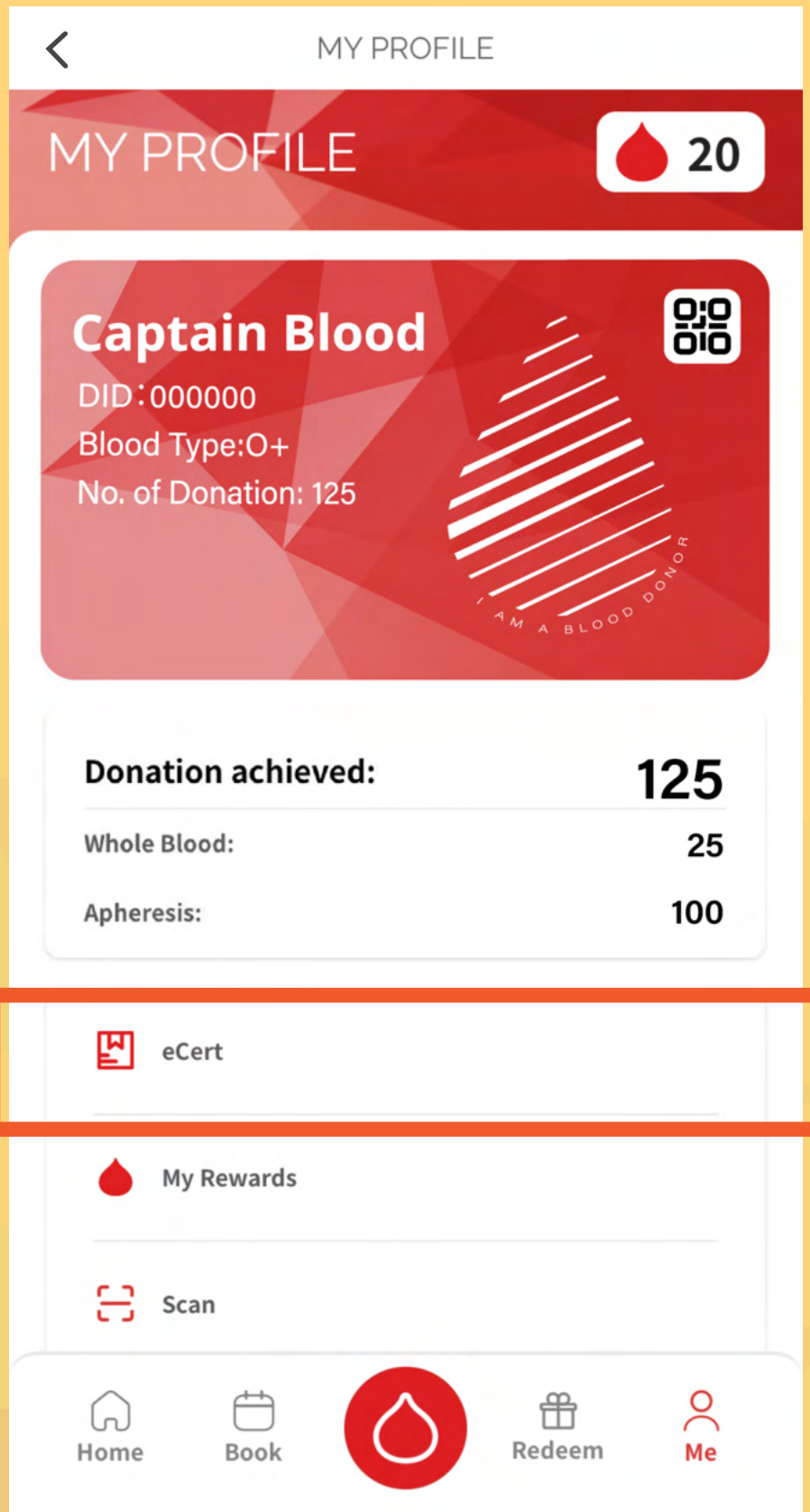


View e-Cert

Step

2

Select
"eCert"



View e-Cert

Step

3

View your attendance and recognition cert

< ECERT

Attendance eCert Recognition eCert

Donation date: [REDACTED]

Attendance eCert

PDF ↓

< ECERT

香港紅十字會輸血服務中心
Hong Kong Red Cross Blood Transfusion Service

捐血證明書 Blood Donation Certificate

捐血者姓名 Donor Name: Captain Blood

捐血者編號 Donor ID: 000000

茲證明上述捐血者曾於 [REDACTED] 到訪 [REDACTED]，登記並成功捐輸全血。

This is to certify that the above-named donor has attended [REDACTED] on [REDACTED], registered and donated whole blood successfully.

重要提示	IMPORTANT NOTES
1. 本證書由電腦印發，恕不需蓋章或加蓋印。	1. This certificate is computer-generated and shall not bear any handwritten signature or official stamp.
2. a. 如果對本證明書有任何疑問，捐血者或其他有關人士應向香港紅十字會輸血服務中心查詢。	2. a. If there are any enquiries about this certificate, blood donors or other parties concerned should approach the Hong Kong Red Cross Blood Transfusion Service.
b. 捐血者以外之人士不得要求取得本證明書所載以外的任何額外資料，以保障捐血者私隱。	b. Persons other than the blood donor are not allowed to request any additional information beyond what is stated on this certificate to safeguard the privacy of the blood donor.

*** Certificate Generated by HK Blood mobile App [REDACTED] ***

S/N: BLOOD DONATION CERTIFICATE-2024-7102523H

< ECERT

香港紅十字會輸血服務中心
Hong Kong Red Cross Blood Transfusion Service

嘉許證書
RECOGNITION CERTIFICATE

謹此感謝
This certificate is awarded to

CAPTAIN BLOOD
(捐血者編號 DID 000000)

成功完成
In recognition of the successful completion of the

第 125 次捐血
125th blood donation

日期 Date: [REDACTED]

AM A BLOOD DONOR



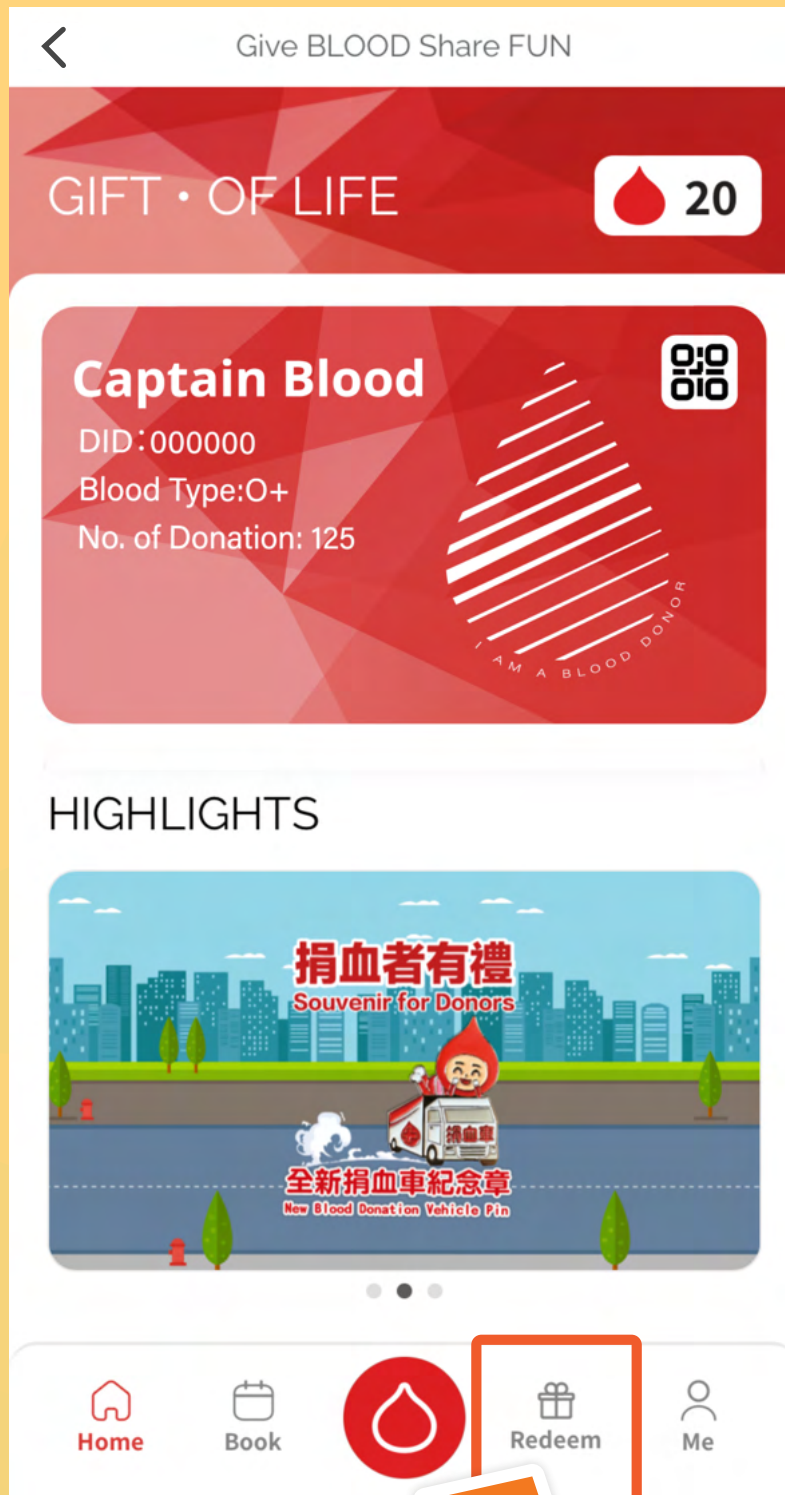
**How to reserve
a souvenir?**

Reserve a souvenir

Step

1

Select "Redeem" Button

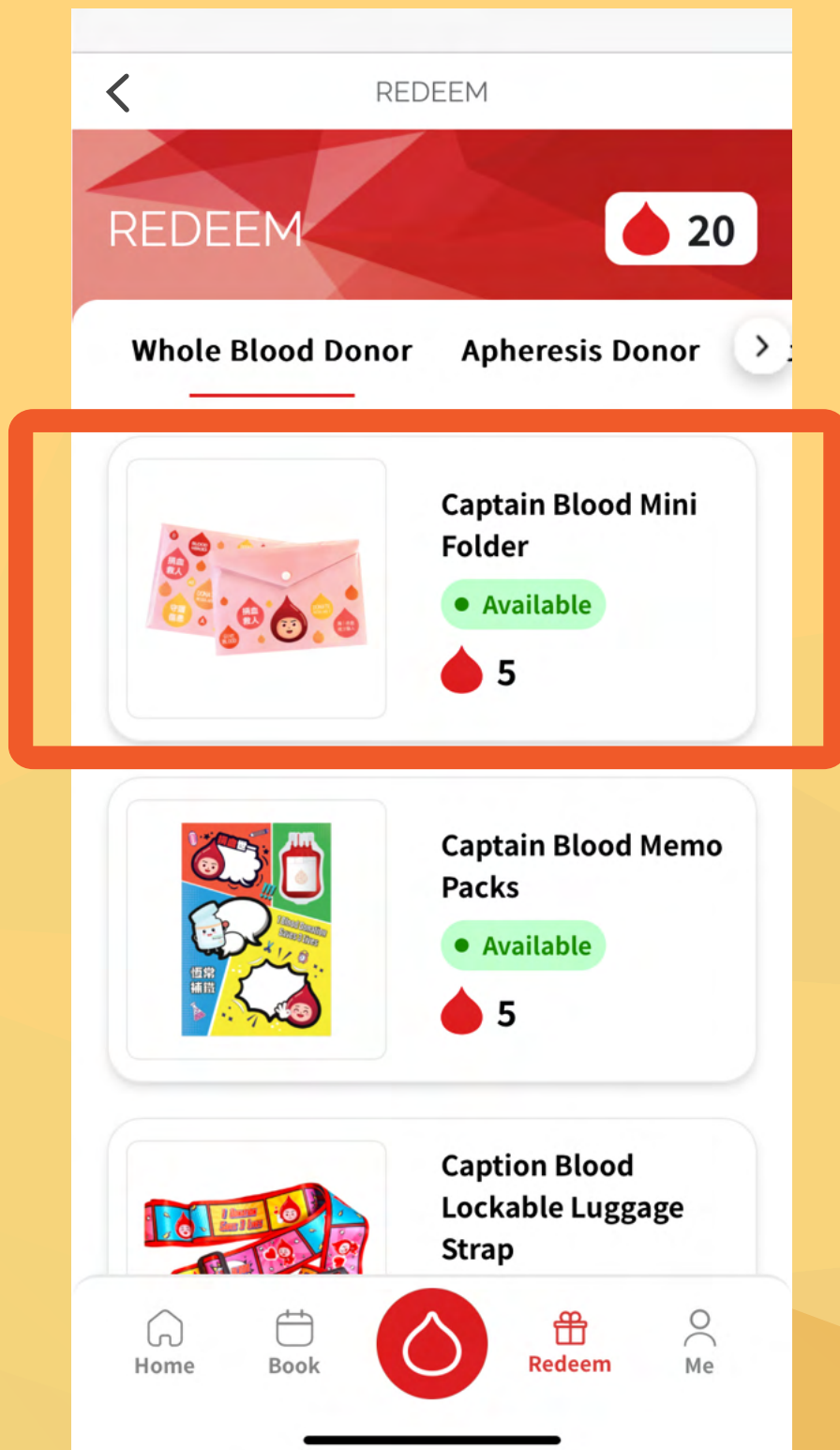


Reserve a souvenir

Step

2

Select a souvenir

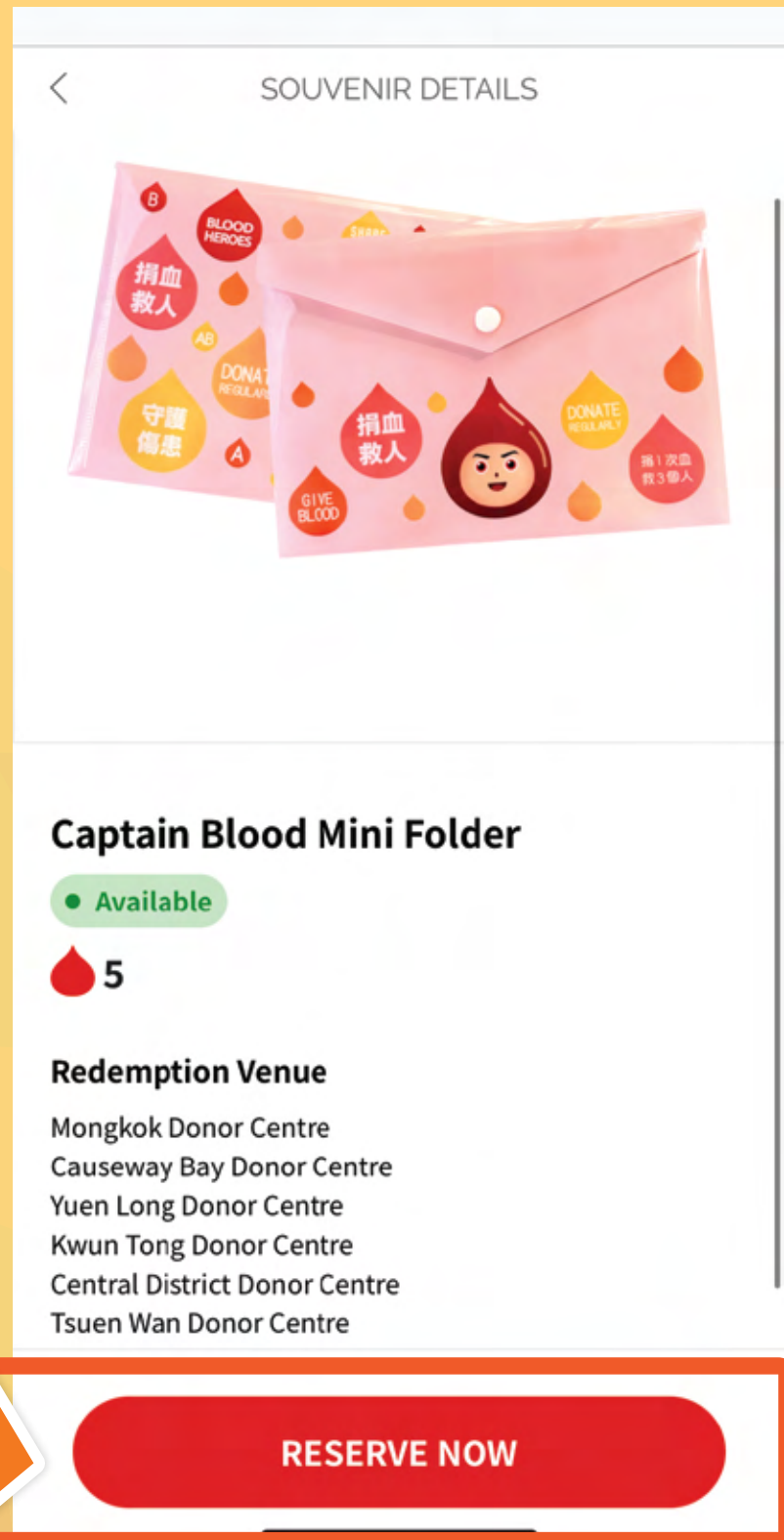


Reserve a souvenir

Step

3

Select “Reserve Now”



Reserve a souvenir

Step

4

Select “Redemption Venue”

< SOUVENIR DETAILS



Captain Blood Mini Folder

● Available

5

Please Select Redemption Venue

Please select... ✓

☐ I understand the [Terms & Conditions](#)

CONFIRM

CANCEL

Reserve a souvenir

Step

5

Select “Redemption Venue”

< SOUVENIR DETAILS



Captain Blood Mini Folder

● Available

 5

Please Select Redemption Venue

Please select... ^

Mongkok Donor Centre

Causeway Bay Donor Centre

Yuen Long Donor Centre

Kwun Tong Donor Centre

Central District Donor Centre

Tsuen Wan Donor Centre

Shatin Donor Centre

West Kowloon Donor Centre

Wan Chai Donor Centre

CANCEL

Reserve a souvenir

Step

6

Select “Redemption Venue”

< SOUVENIR DETAILS



Captain Blood Mini Folder

● Available

 5

Please Select Redemption Venue

Mongkok Donor Centre ▾

☐ I understand the [Terms & Conditions](#)

CONFIRM

CANCEL



Reserve a souvenir

Step

7

Select

“I understand the Terms & Conditions”

< SOUVENIR DETAILS



Captain Blood Mini Folder

● Available

 5

Please Select Redemption Venue

Mongkok Donor Centre ▾

☒ I understand the [Terms & Conditions](#)

CONFIRM

CANCEL



Reserve a souvenir

Step

8

Select “Confirm”

< SOUVENIR DETAILS



Captain Blood Mini Folder

● Available

 5

Please Select Redemption Venue

Mongkok Donor Centre ▾

☒ I understand the [Terms & Conditions](#)

CONFIRM

CANCEL

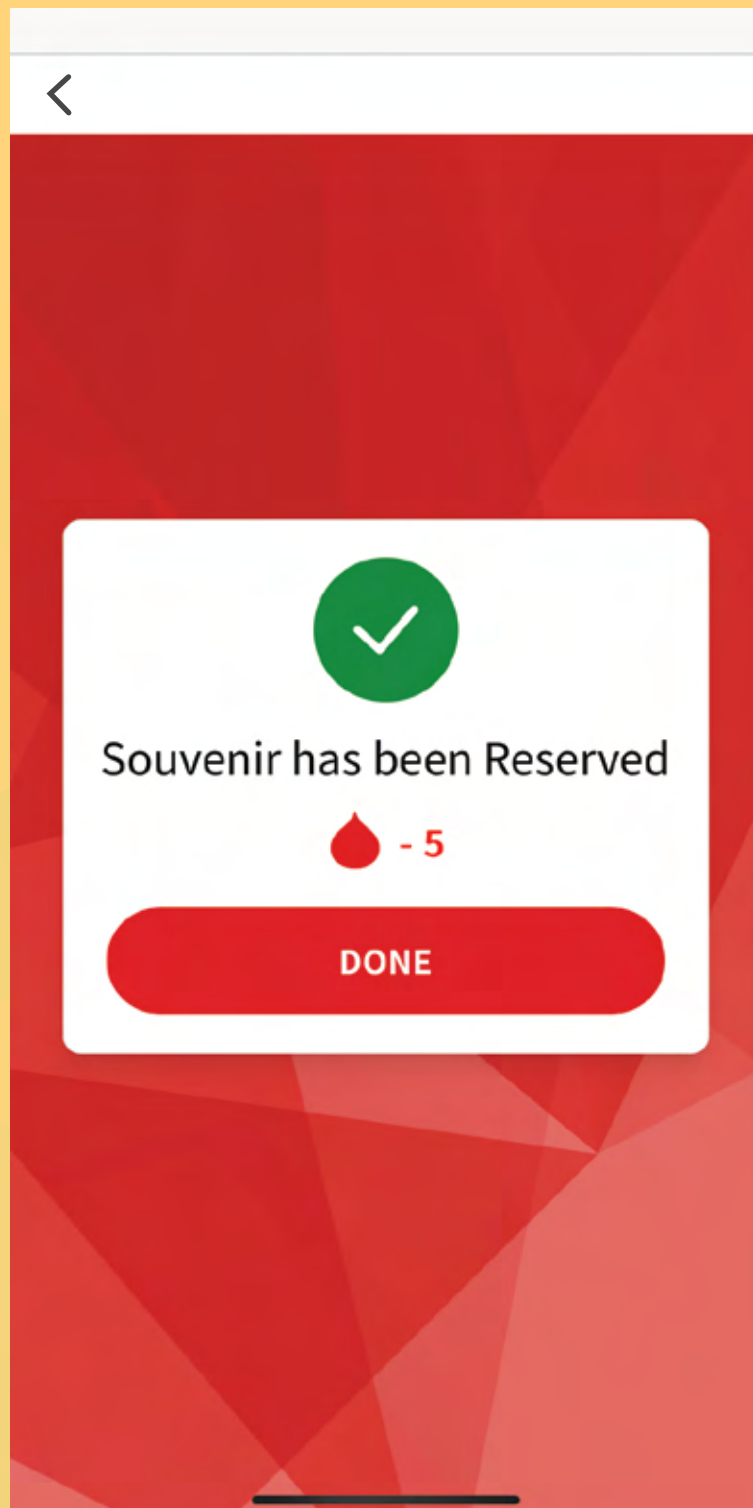


Reserve a souvenir

Step

9

Souvenir has been **Reserved**





**How to redeem
a souvenir?**

Redeem a souvenir

Step

1

Select "Blood drop" Button



Redeem a souvenir

Step

2

Select souvenir

< HISTORY

Rewards Points

All Reserved Expired Redeemed



Captain Blood Mini Folder
13/1/2026 – 27/1/2026
● Reserved



Caption Blood Tote Bag
13/1/2026 – 27/1/2026
● Reserved



Captain Blood Memo Packs
13/12/2025 – 27/12/2025
● Expired

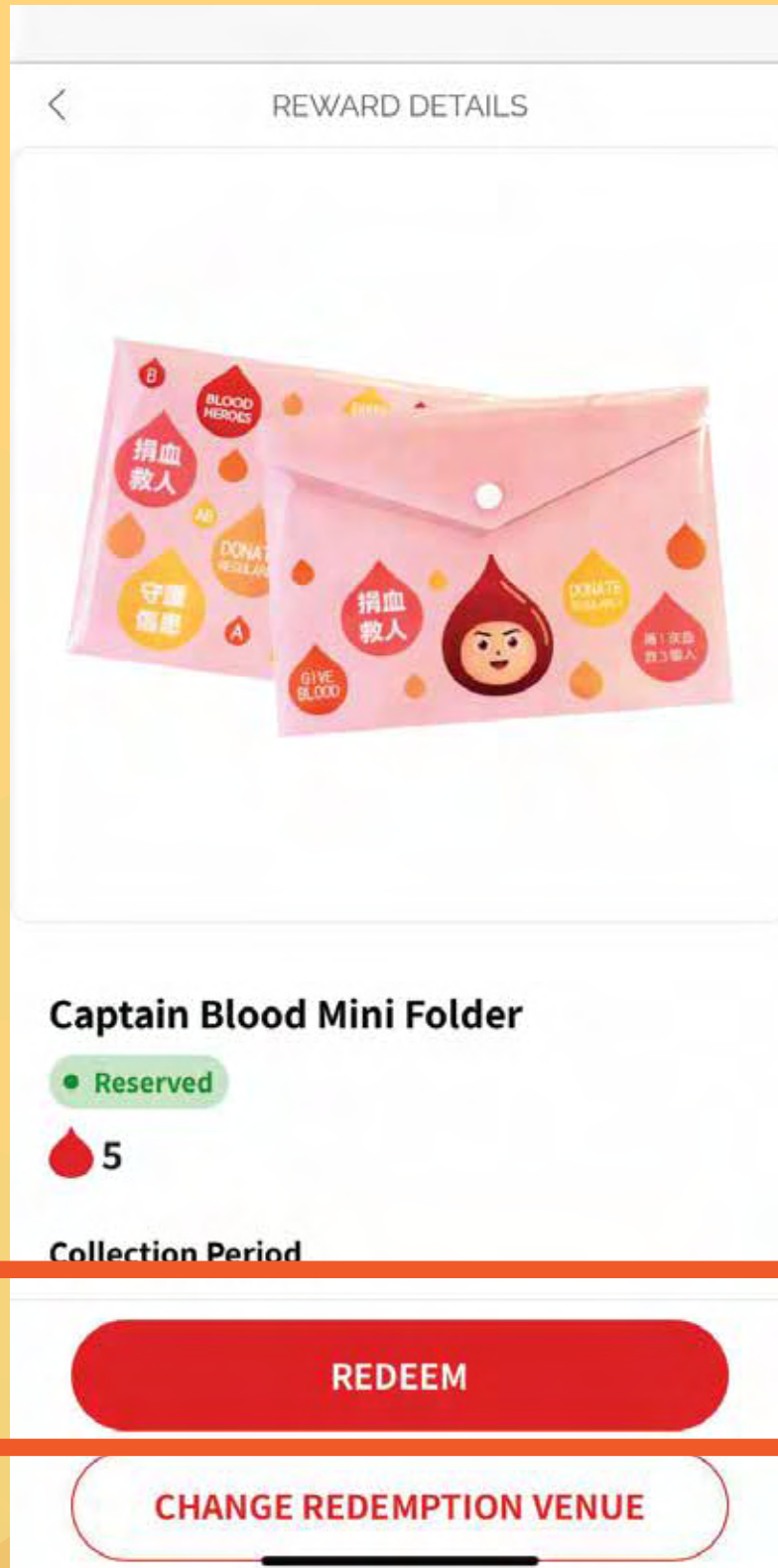


Redeem a souvenir

Step

3

Select “Redeem”



Redeem a souvenir

Step

4

Scan Centre QR Code



SCAN QR CODE



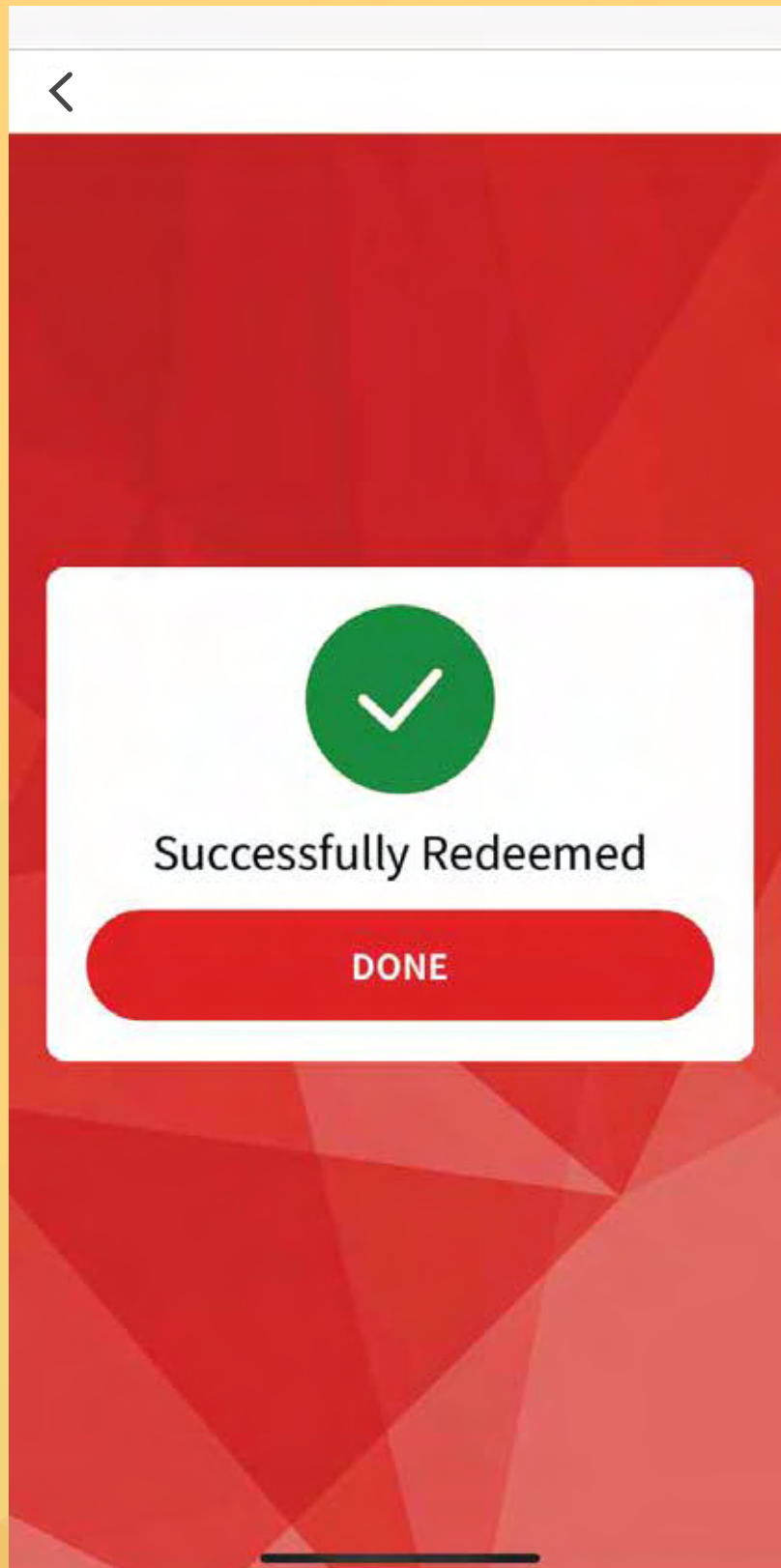
PLEASE SCAN CENTRE QR CODE

If the camera isn't working, please [click here](#).

Redeem a souvenir

Step **5**

**Souvenir successfully
Redeemed**





**How to change
redemption venue?**

Change redemption venue

Step

1

Select "Blood drop" Button



Change redemption venue

Step

2

Select souvenir

< HISTORY

Rewards Points

All Reserved Expired Redeemed



Captain Blood Mini Folder
13/1/2026 – 27/1/2026
● Reserved



Caption Blood Tote Bag
13/1/2026 – 27/1/2026
● Reserved



Captain Blood Memo Packs
13/12/2025 – 27/12/2025
● Expired



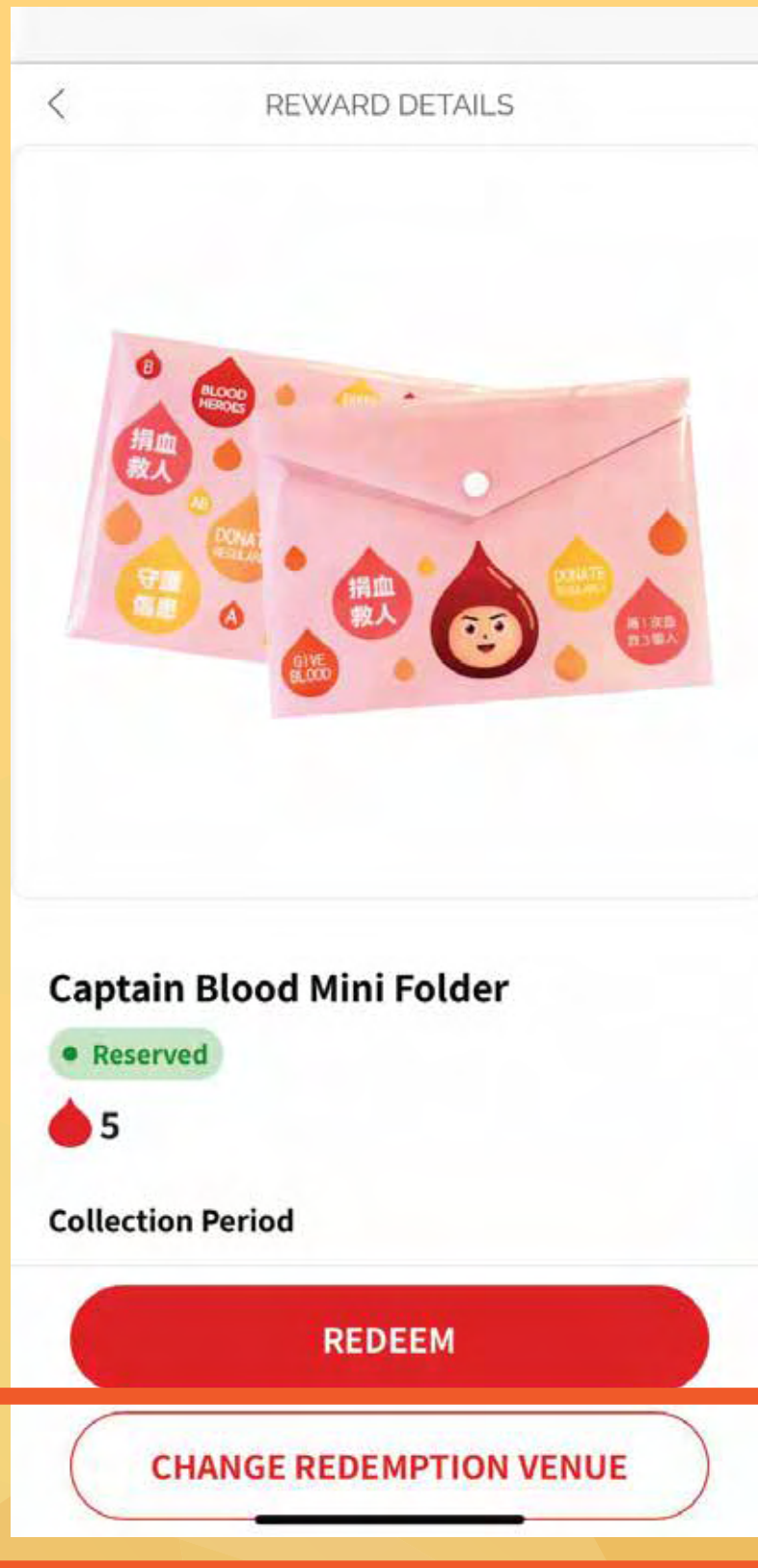
Change redemption venue

Step

3

Select

“Change Redemption Venue”



Change redemption venue

Step

4

Select
“Change Redemption Venue”

< SOUVENIR DETAILS



Captain Blood Mini Folder
● Available
5

Please Select Redemption Venue

Please select... ^

Mongkok Donor Centre

Causeway Bay Donor Centre

Yuen Long Donor Centre

Kwun Tong Donor Centre

Central District Donor Centre

Tsuen Wan Donor Centre

Shatin Donor Centre

West Kowloon Donor Centre

Wan Chai Donor Centre

CANCEL

< SOUVENIR DETAILS



Captain Blood Mini Folder
● Available
5

Please Select Redemption Venue

Mongkok Donor Centre v

☐ I understand the [Terms & Conditions](#)

CONFIRM

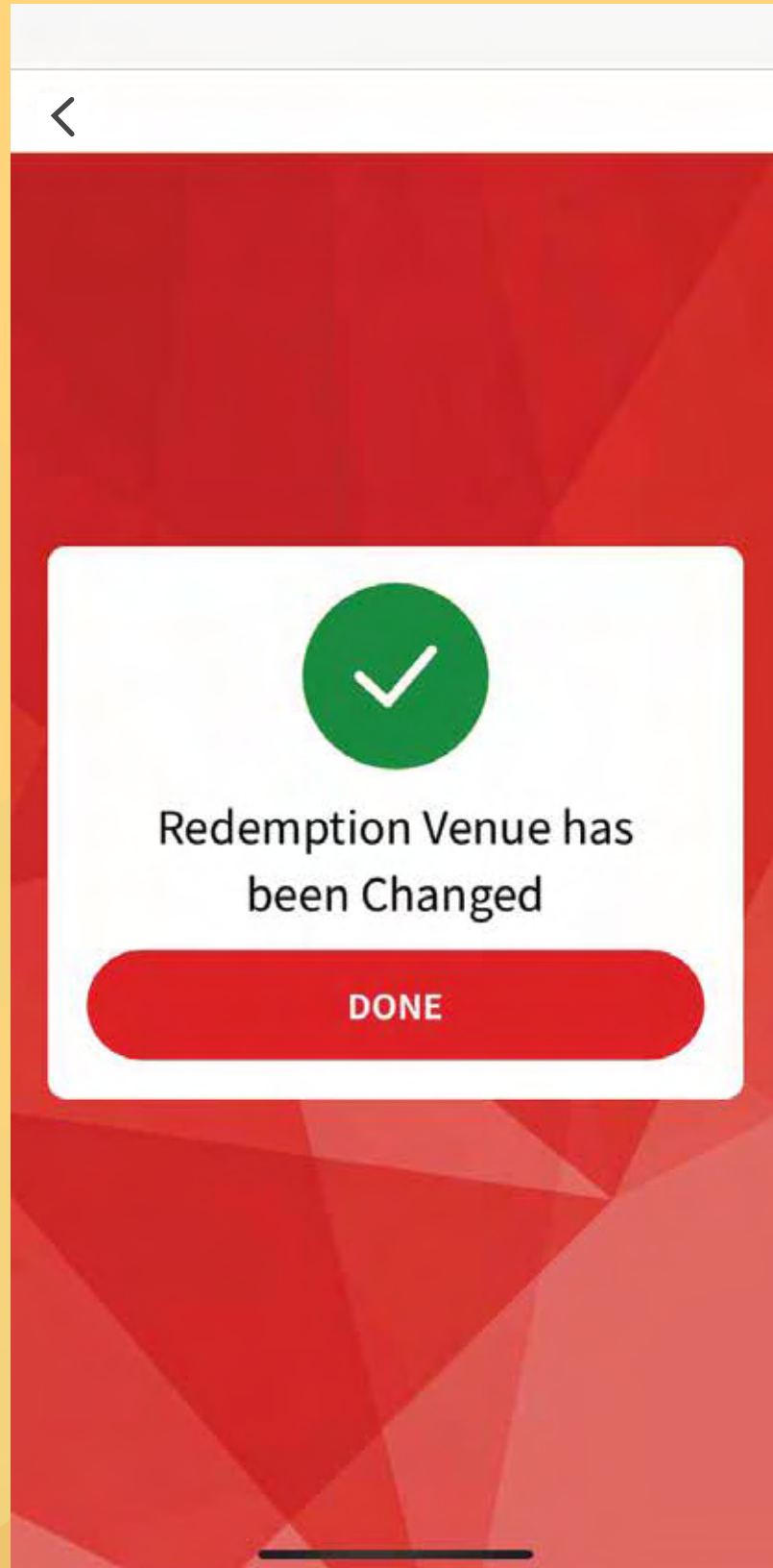
CANCEL

Change redemption venue

Step

5

**Redemption Venue
has been **changed****





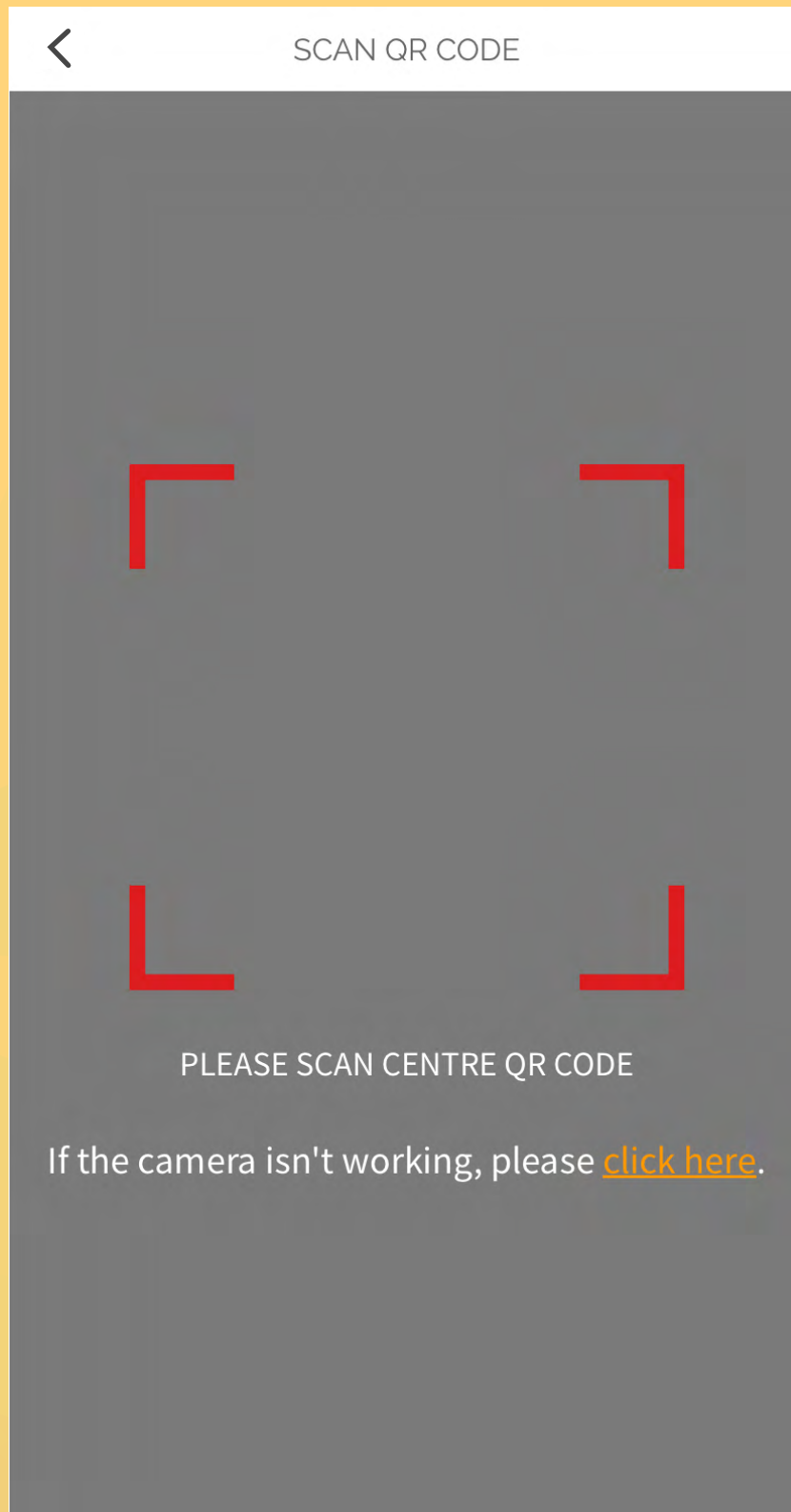
**How to grant camera
access in iOS?**

Grant camera access in iOS

Step

1

Unable to use the camera function in App?

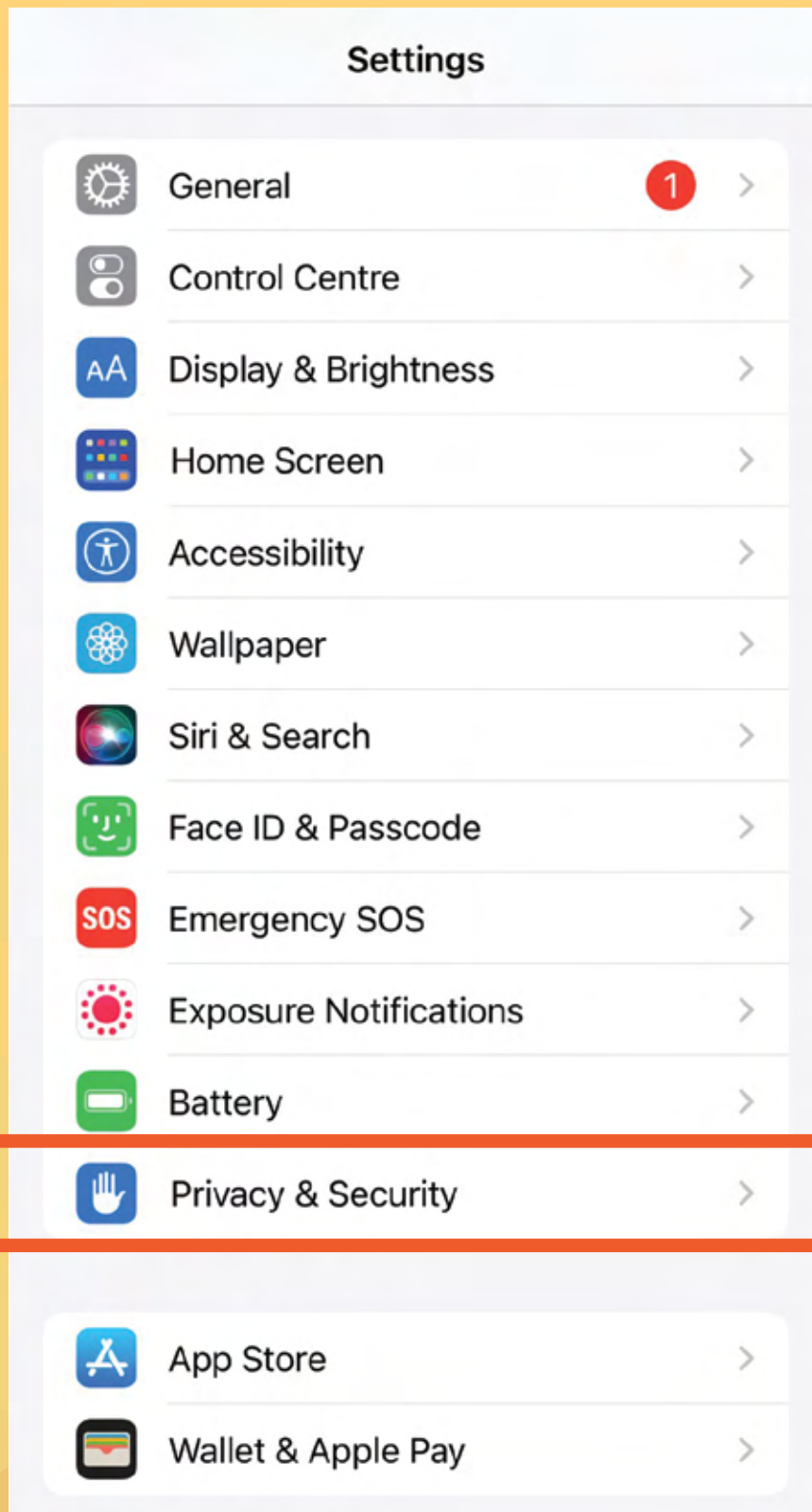


Grant camera access in iOS

Step

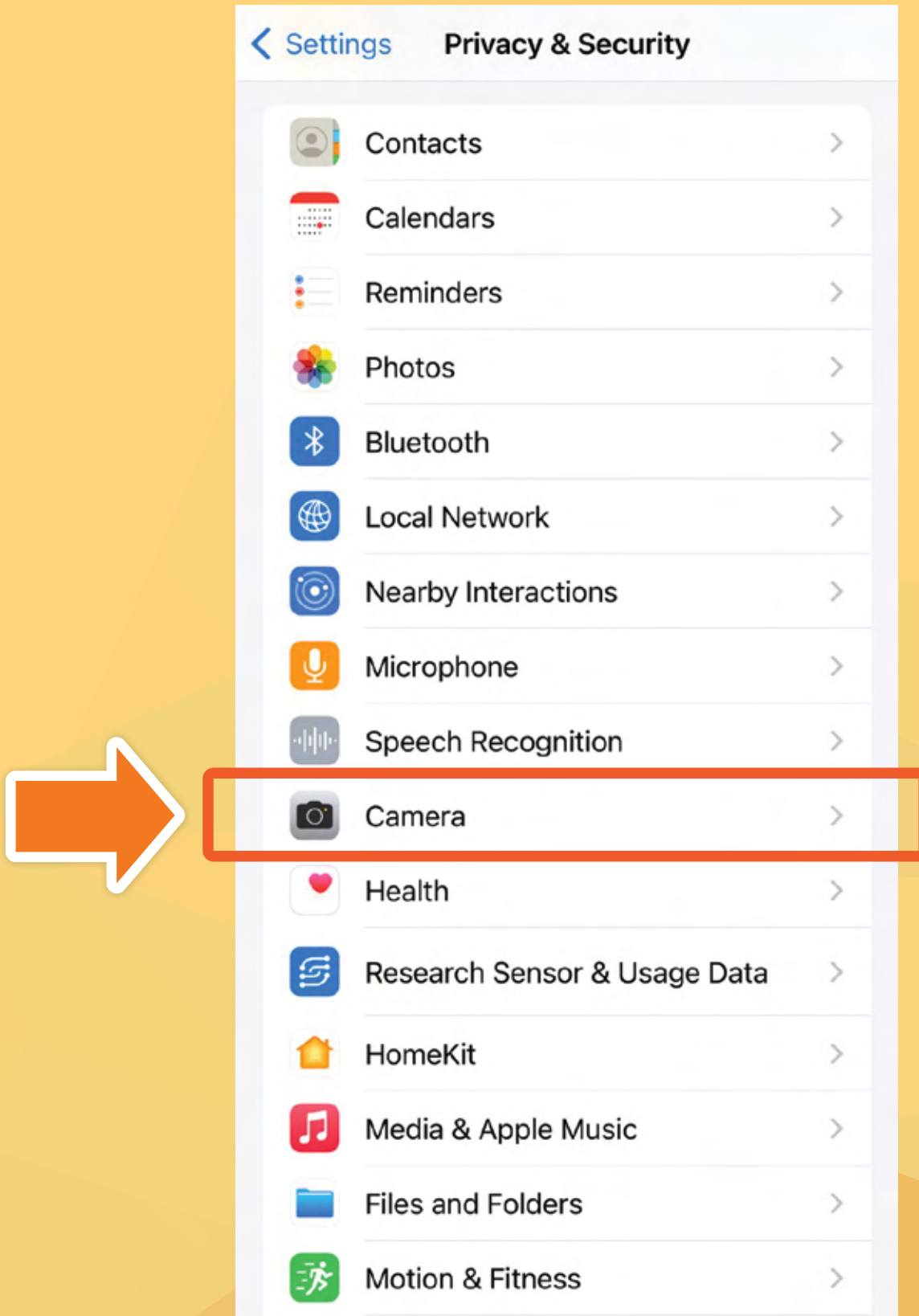
2

Go to Settings --> **Privacy & Security**



Grant camera access in iOS

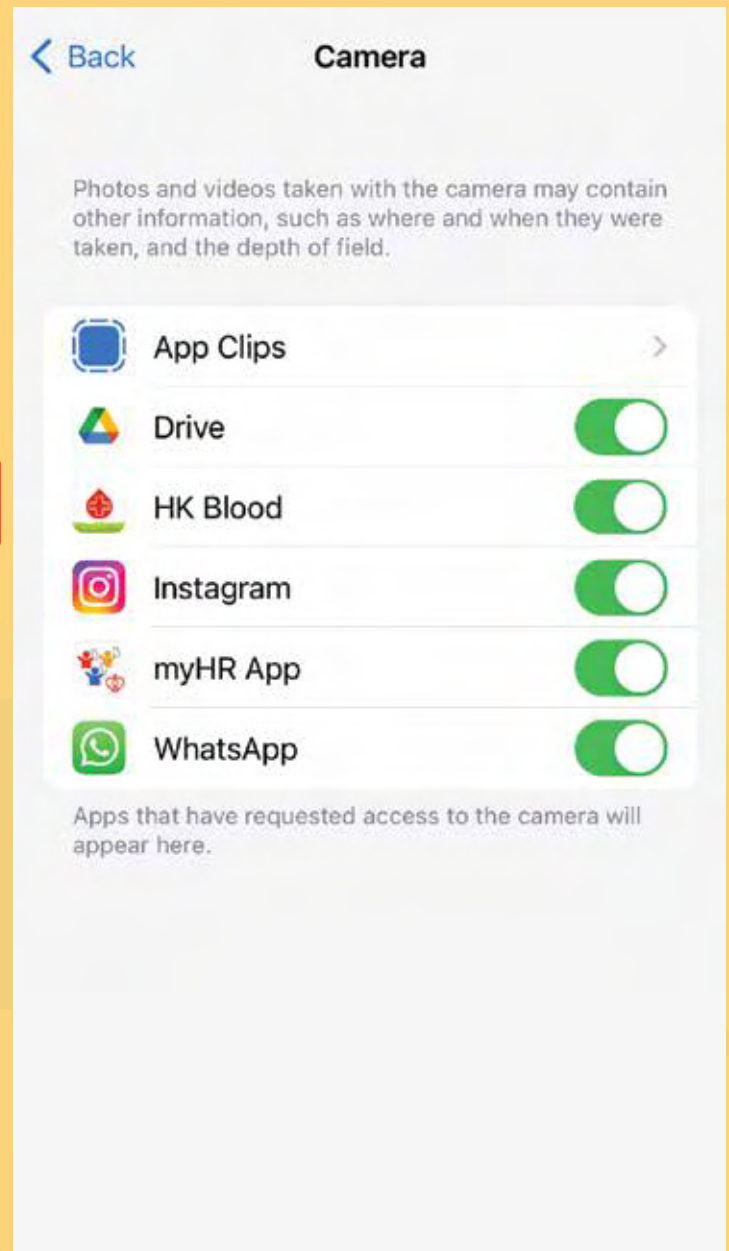
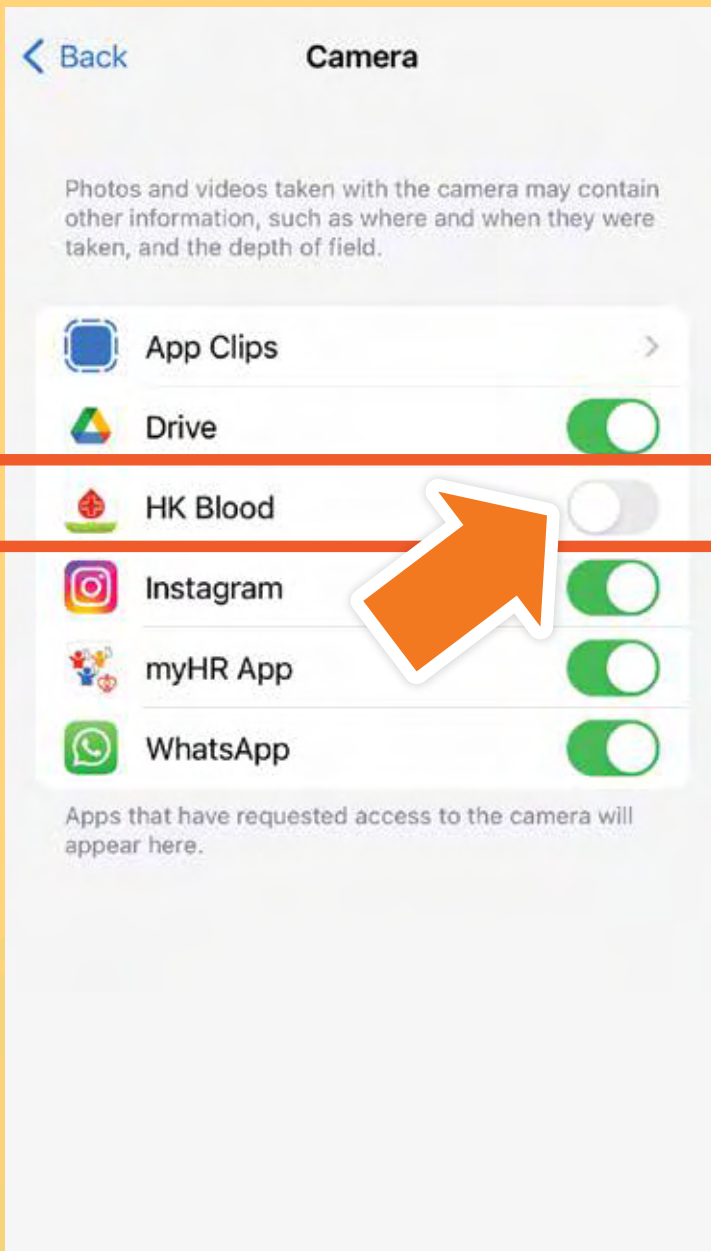
Step 3 Select "Camera"



Grant camera access in iOS

Step 4

Switch on camera access



Step 5

Camera permission granted



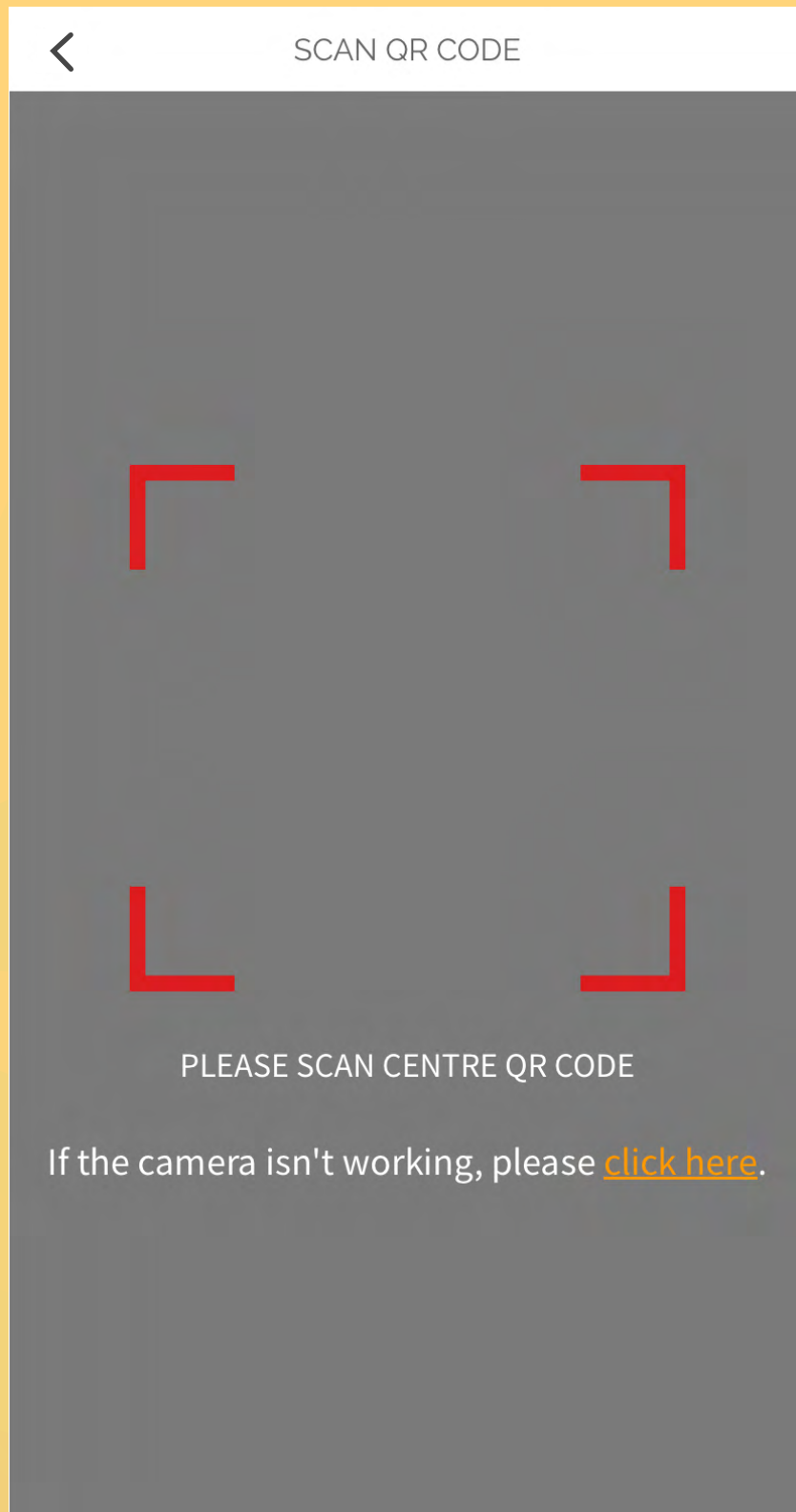
**How to grant camera
access in Android?**

Grant camera access in Android

Step

1

Unable to use the camera function in App?

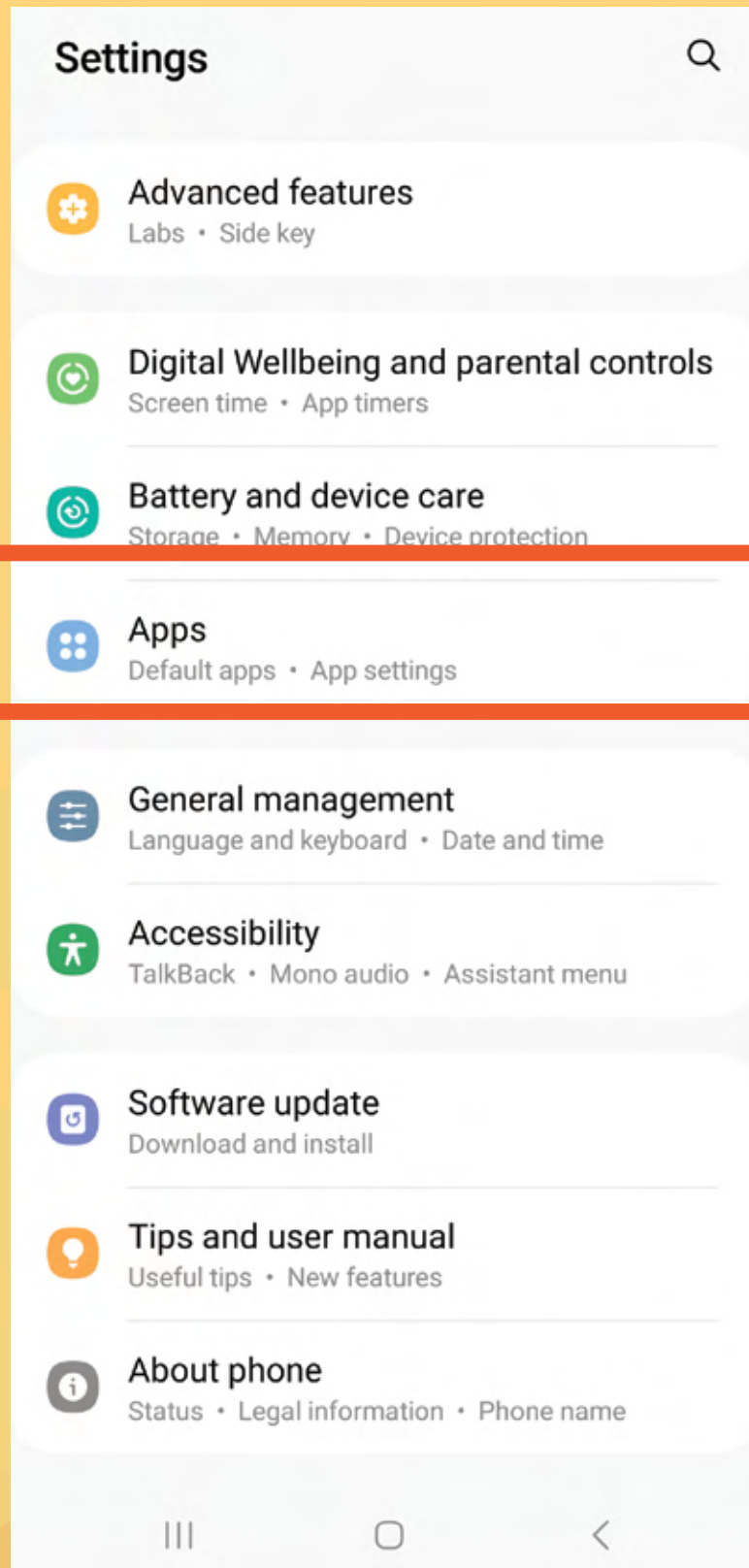


Grant camera access in Android

Step

2

Go to Setting --> Apps

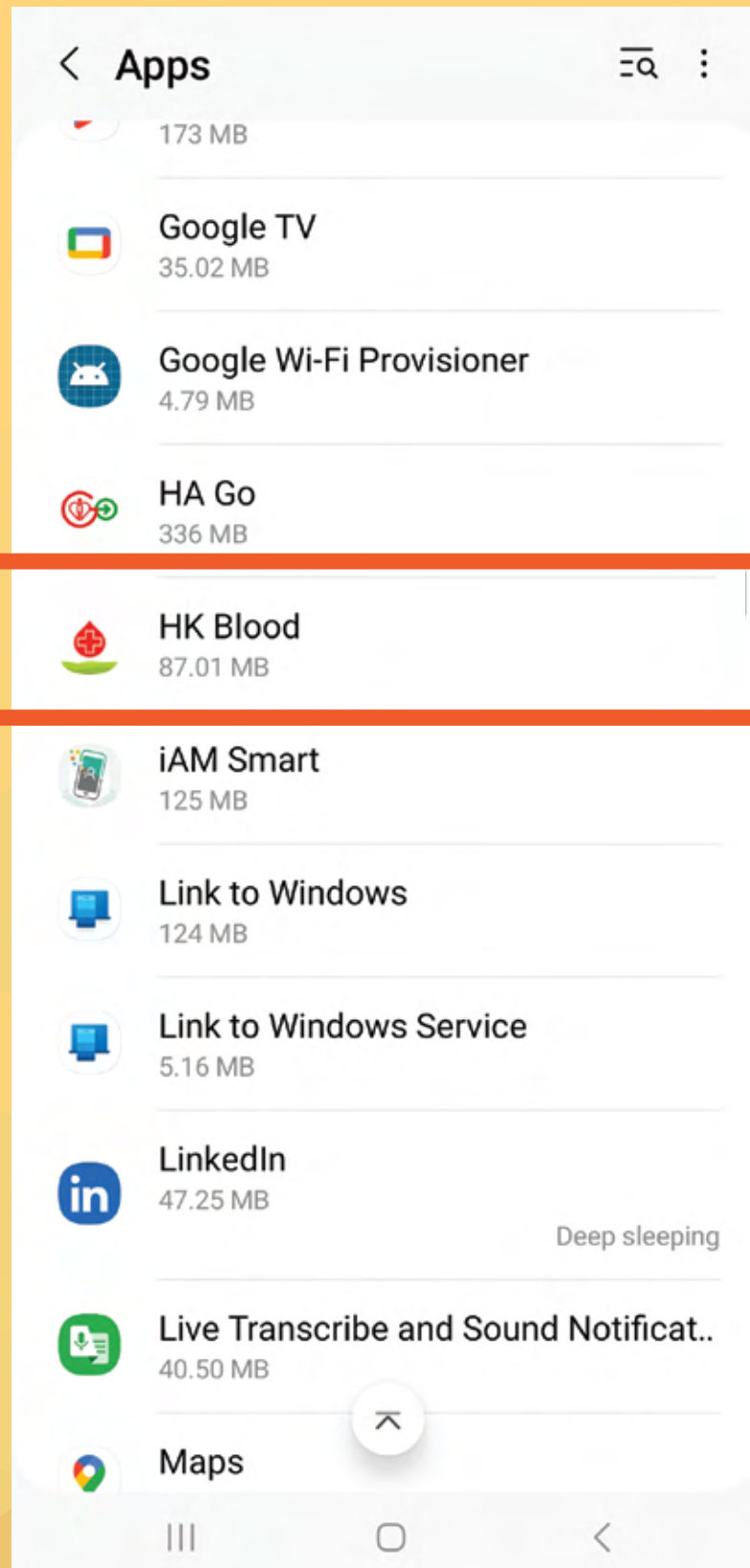


Grant camera access in Android

Step

3

Select "HK Blood"

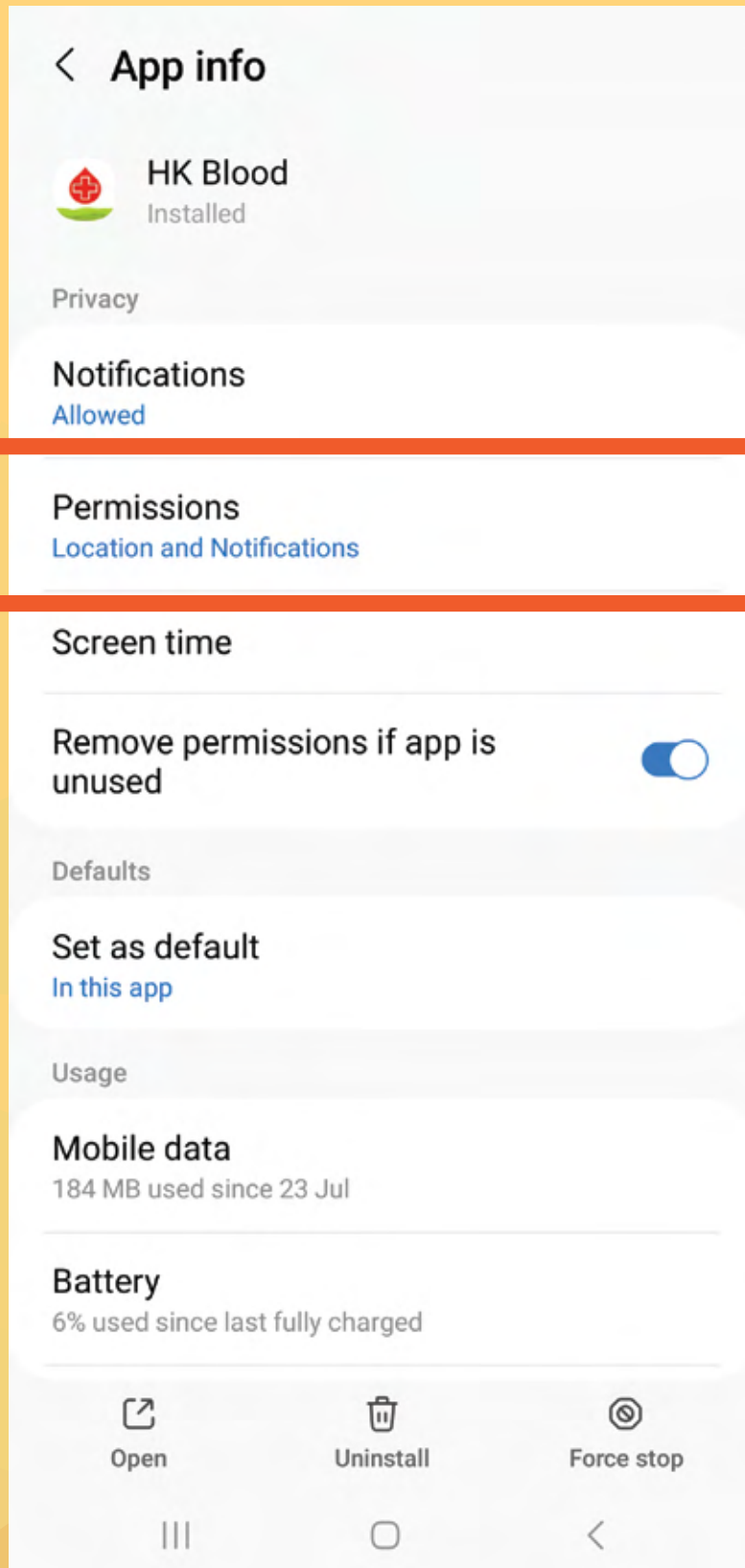


Grant camera access in Android

Step

4

Select "Permissions"

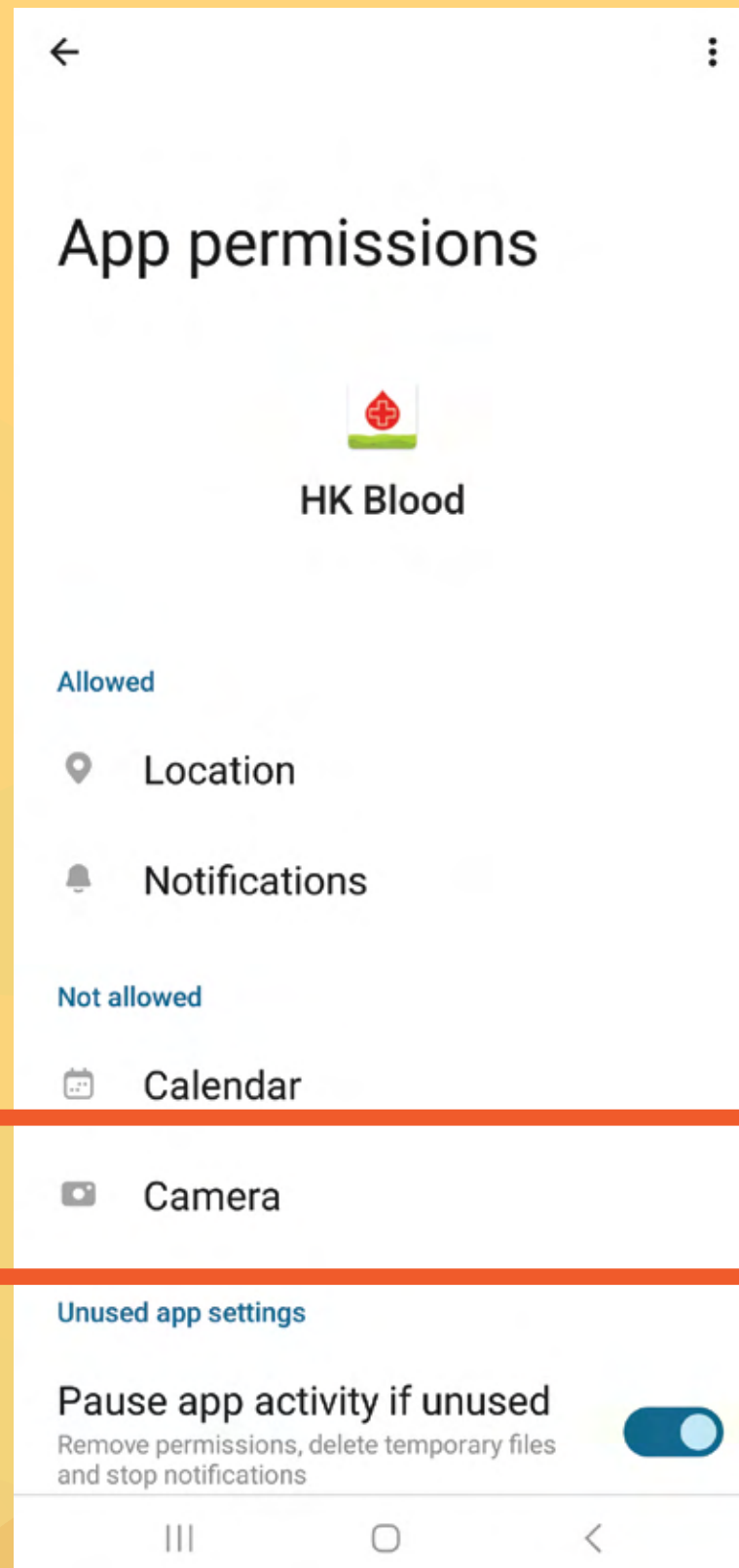


Grant camera access in Android

Step

5

Select "Camera"



Grant camera access in Android

Step

6

Switch on camera access

Camera permission



HK Blood

Camera access for this app

- ☒ Allow only while using the app
- ☐ Ask every time
- ☐ Don't allow

[See all apps with this permission](#)

Step

7

Camera permission granted



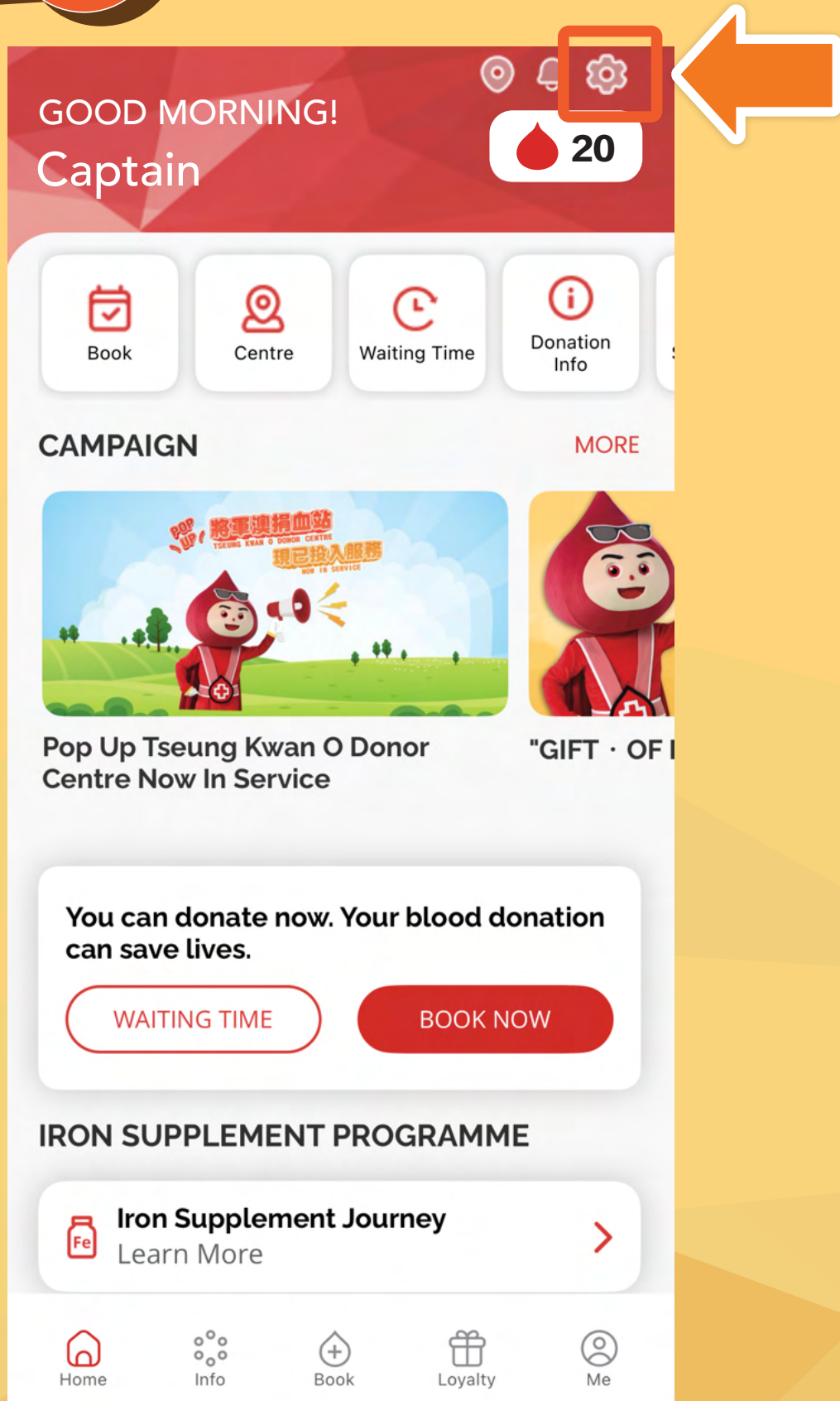
**How to turn on
notification in iOS?**

Turn on notification in iOS

Step

1

Select "Setting"

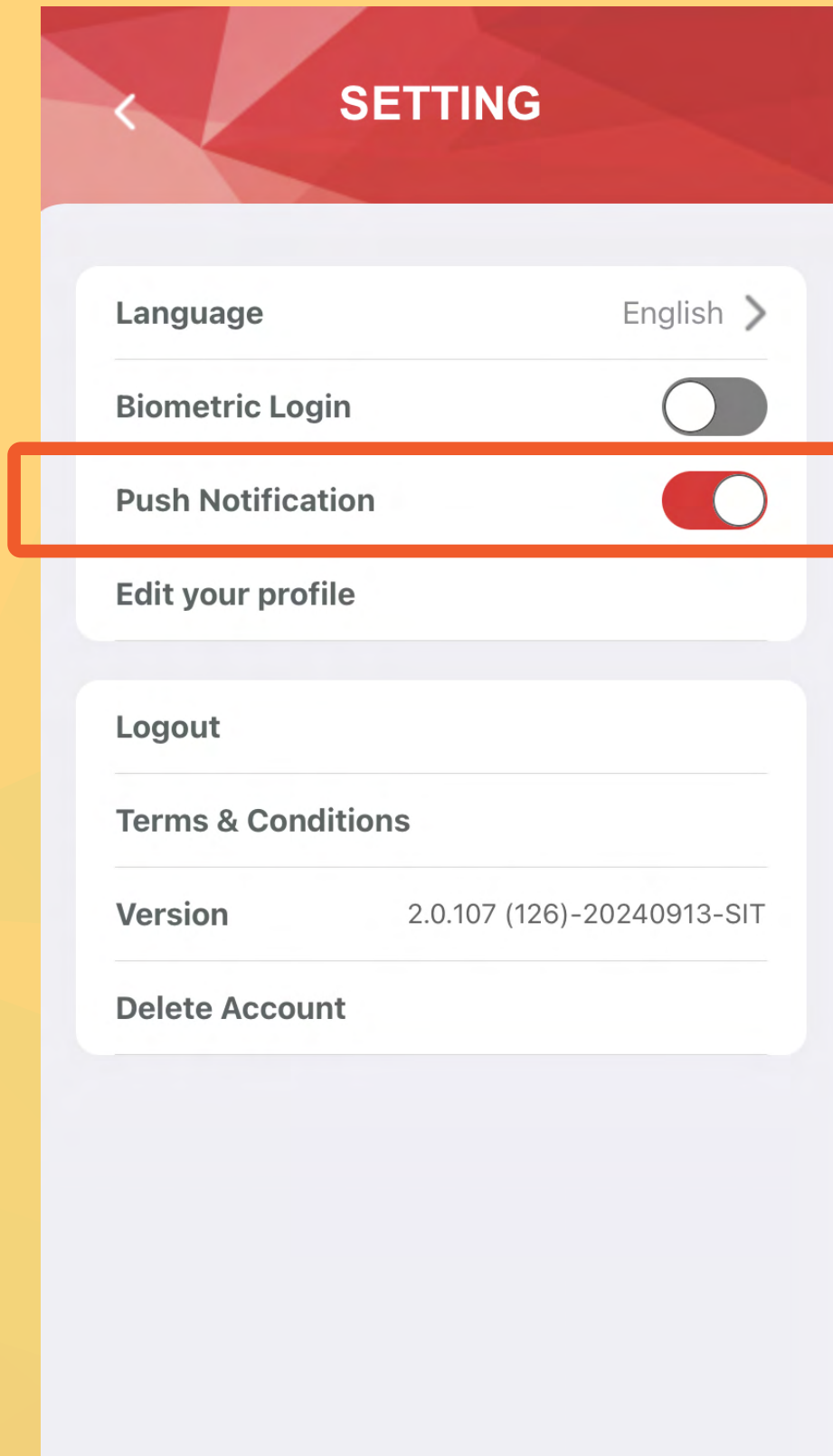


Turn on notification in iOS

Step

2

Select Push Notification

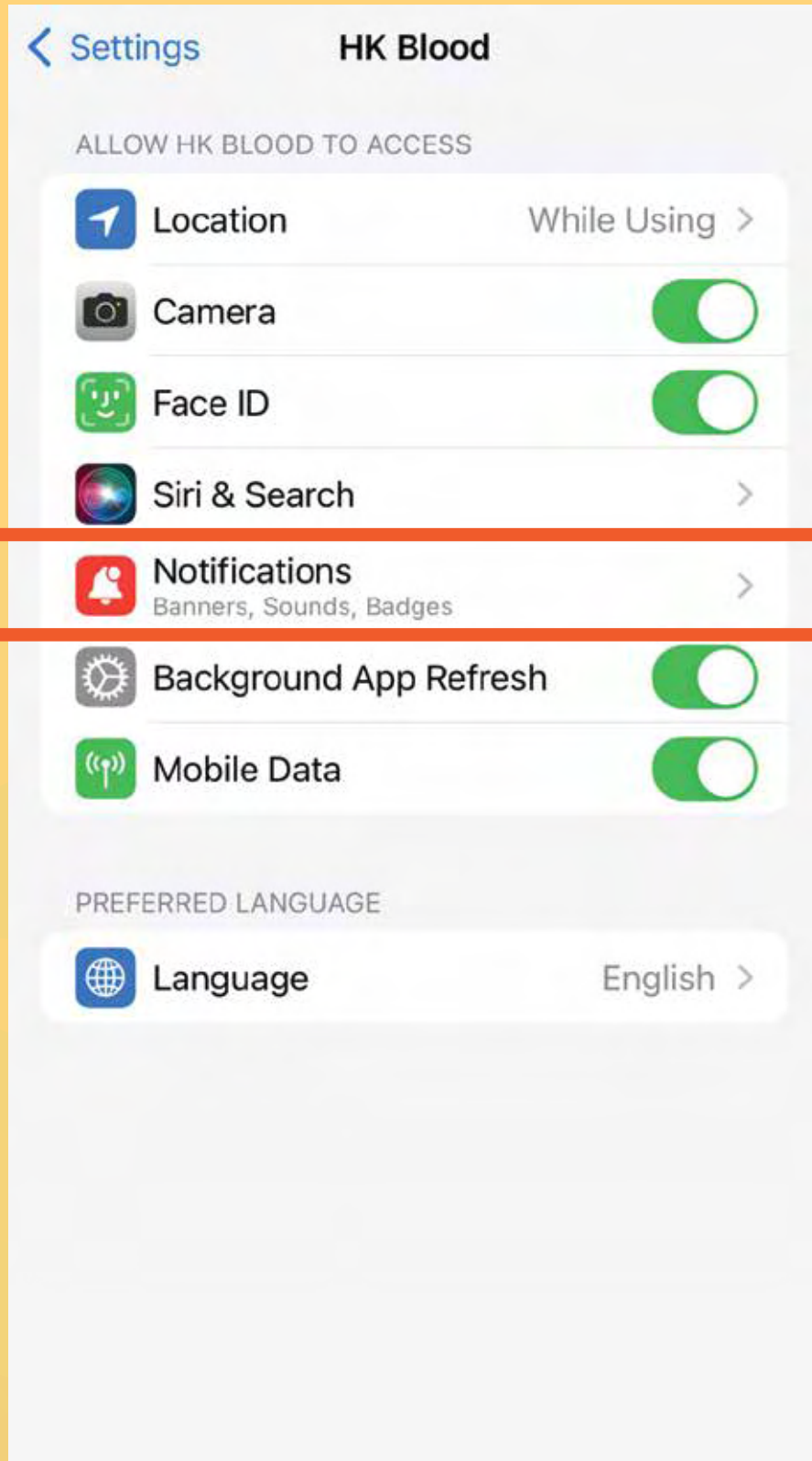


Turn on notification in iOS

Step

3

Select "Notifications"

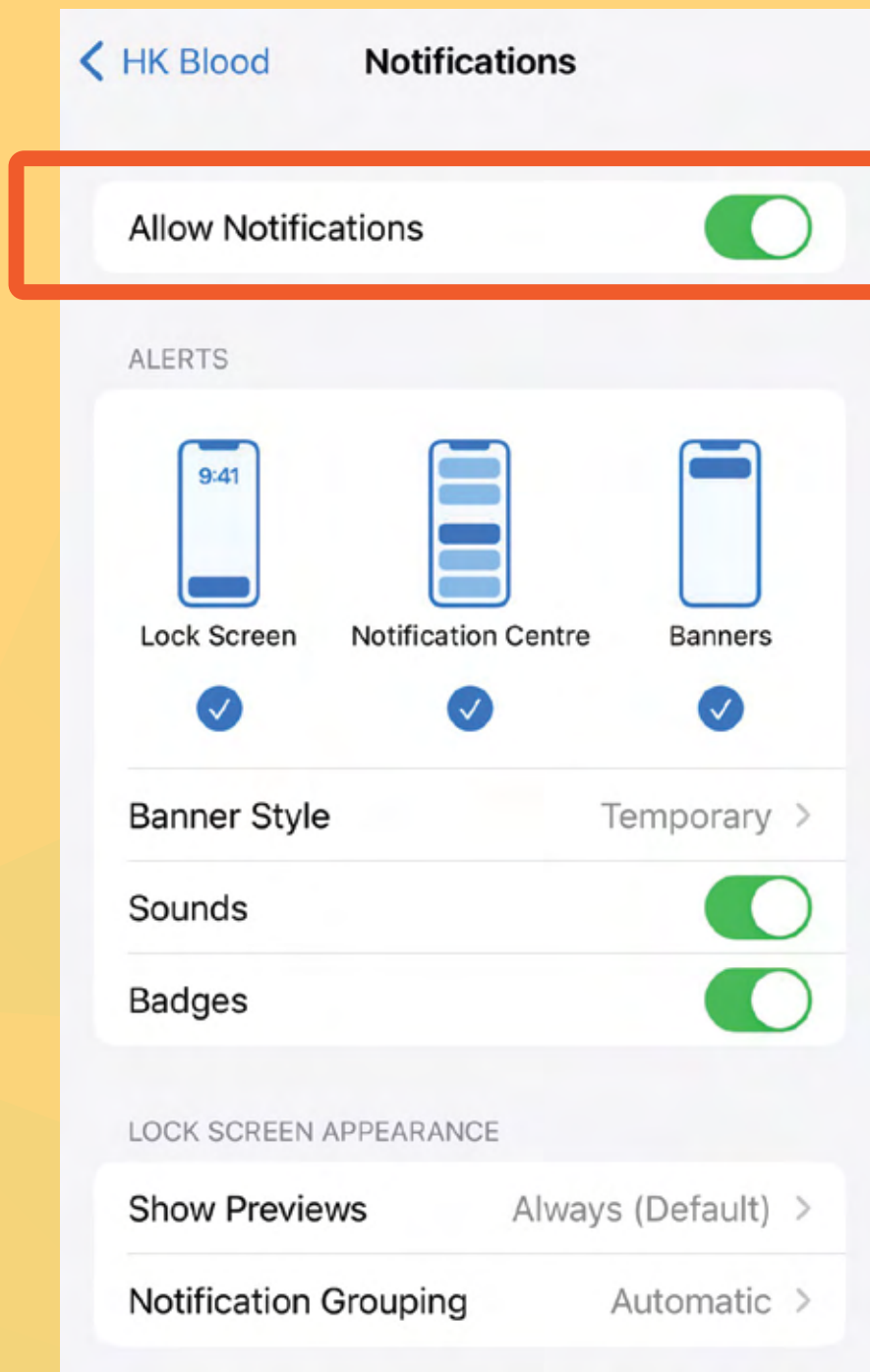


Turn on notification in iOS

Step

4

Select to **allow** notifications



Step

5

Notification permission granted



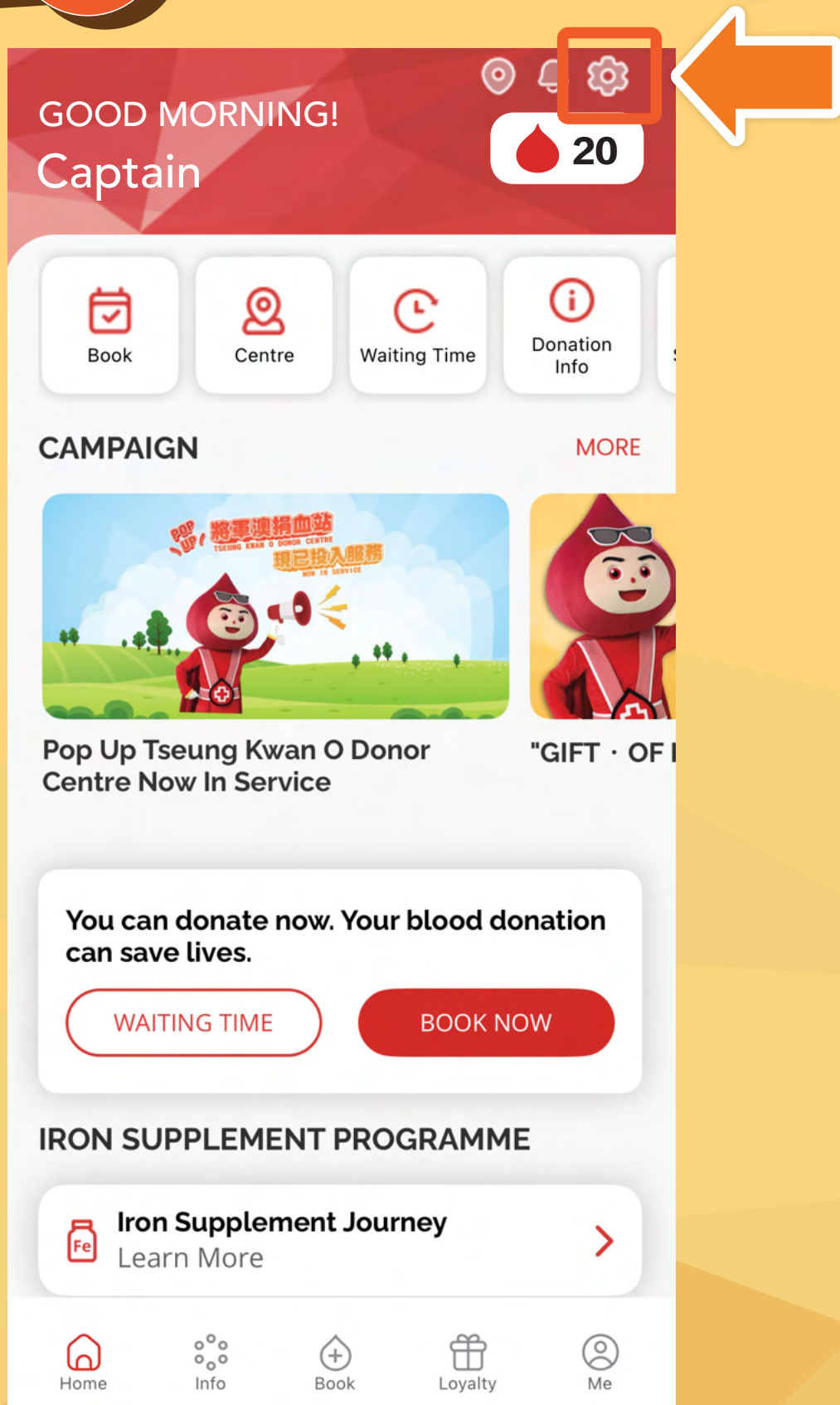
**How to turn on
notification in Android?**

Turn on notification in Android

Step

1

Select "Setting"

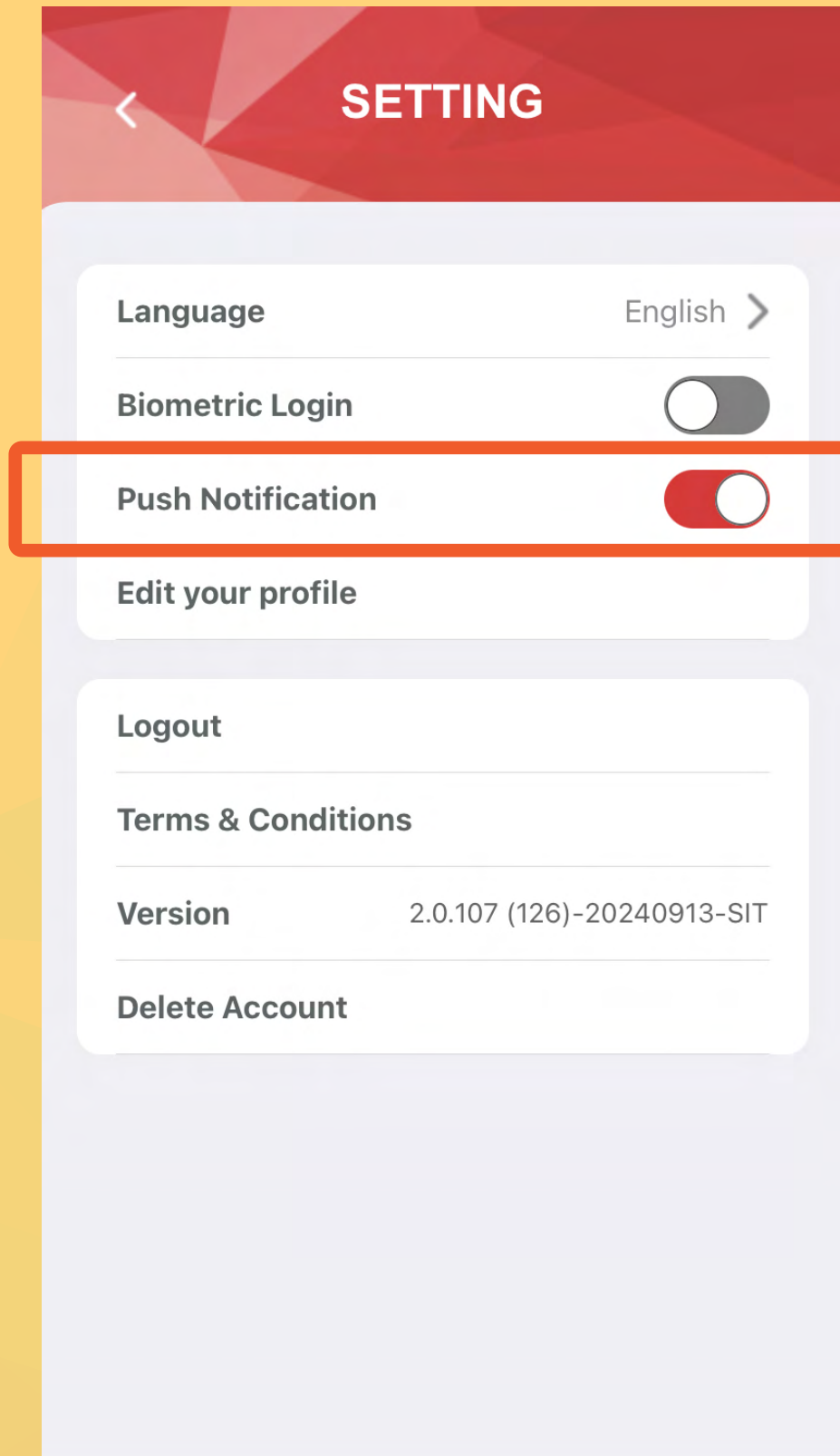


Turn on notification in Android

Step

2

Select Push Notification

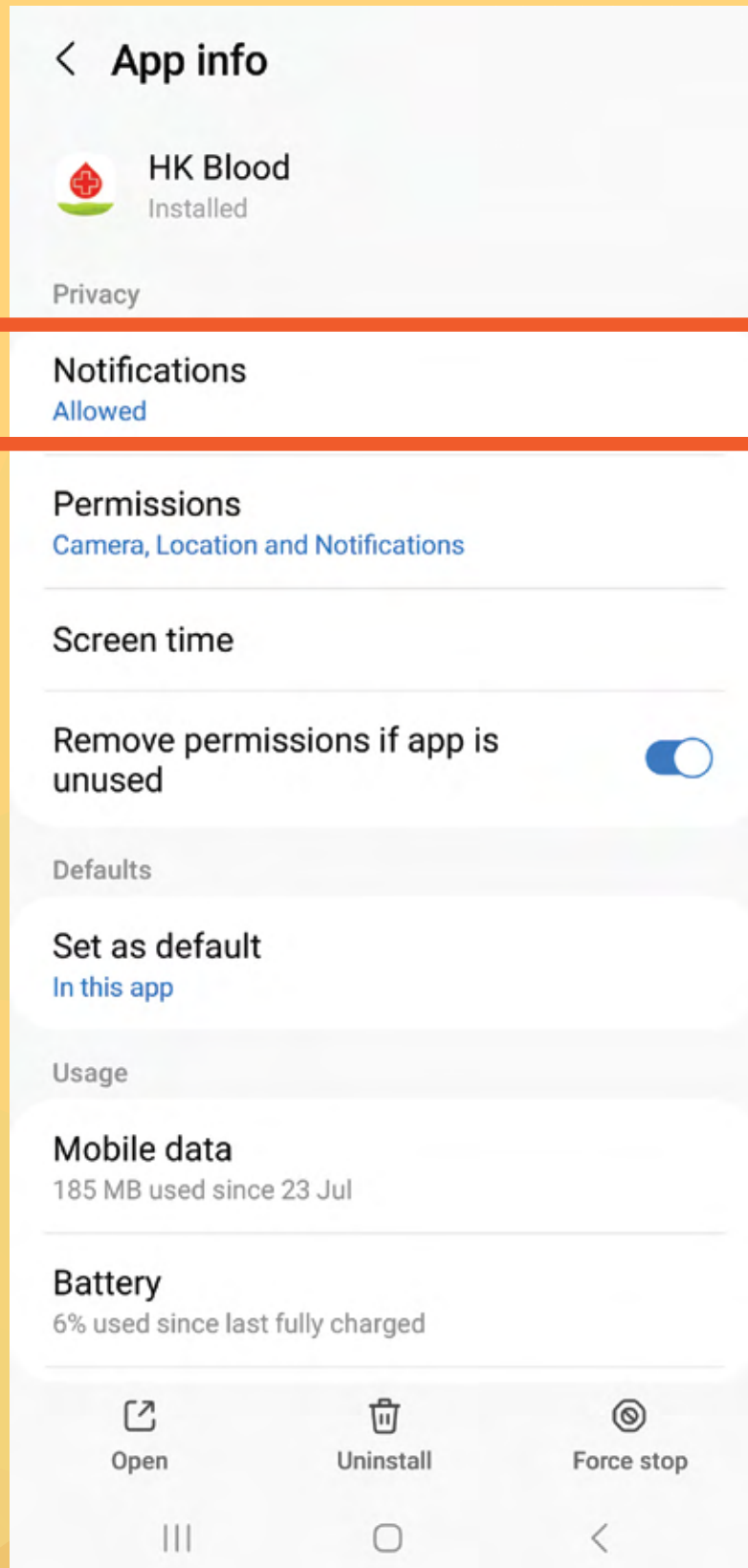


Turn on notification in Android

Step

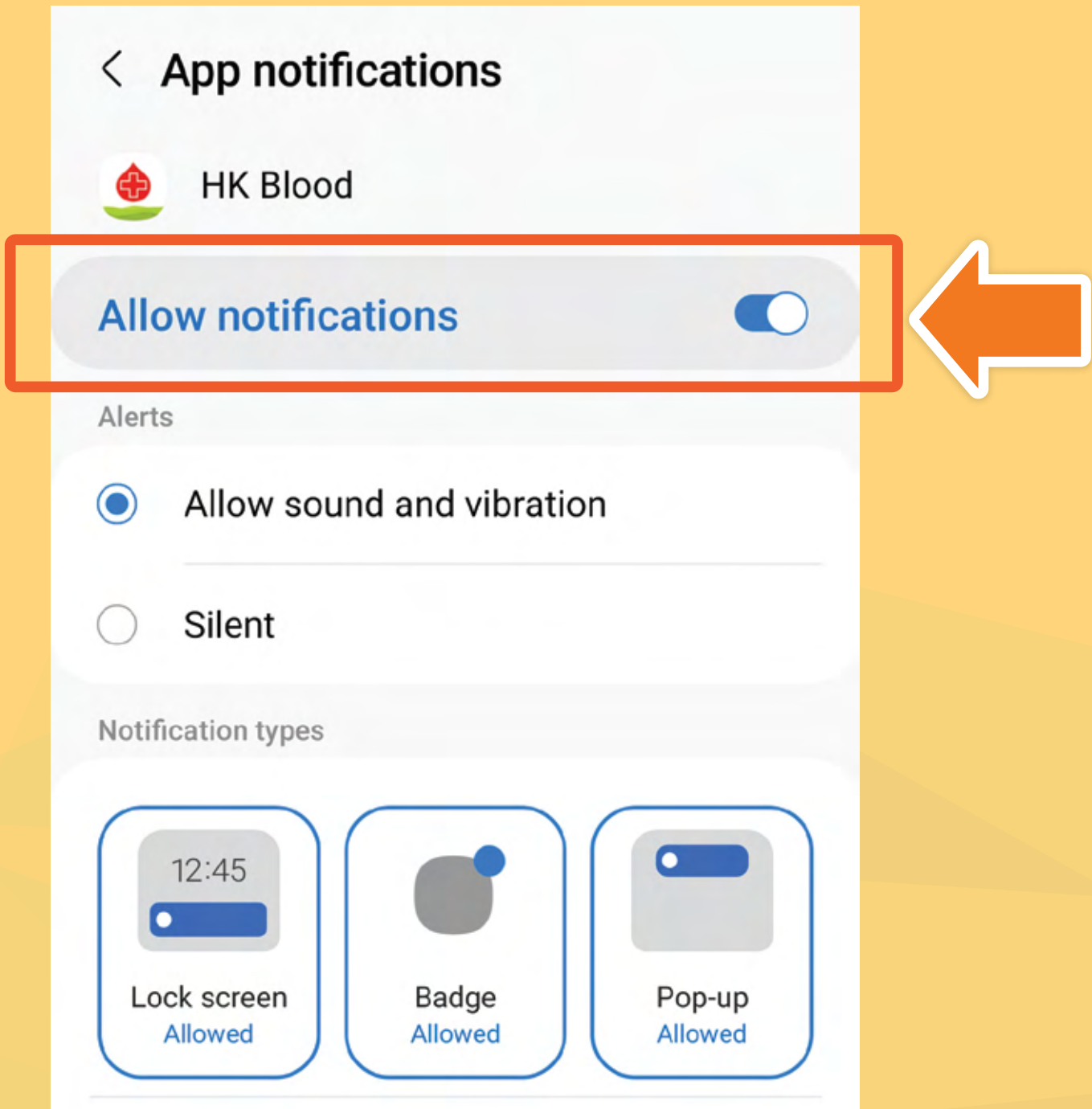
3

Select "Notifications"



Turn on notification in Android

Step 4 Select to allow notifications



Step 5 Notification permission granted